



3 June 2016

NOTICE OF MEETING

A meeting of the **ARGYLL AND BUTE COMMUNITY PLANNING PARTNERSHIP - MANAGEMENT COMMITTEE** will be held in the **COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD** on **THURSDAY, 9 JUNE 2016** at **9:30 AM**, which you are requested to attend.

AGENDA

1. **WELCOME AND APOLOGIES (CHAIR) - GRANT MANDERS**
 2. **MINUTE AND HIGHLIGHTS OF THE CPP MANAGEMENT COMMITTEE MEETING ON THE 24TH MARCH 2016** (Pages 1 - 10)
 3. **ACTION TRACKER** (Pages 11 - 12)
 4. **HEALTH AND SOCIAL CARE - THE WAY AHEAD AND LINKS TO COMMUNITY PLANNING**
 - (a) Community Justice and self-evaluation - Care Inspectorate (Pages 13 - 26)
 5. **ARGYLL AND BUTE'S CHILDREN - OPERATION, ANN MARIE KNOWLES, ACTING DIRECTOR OF COMMUNITY SERVICES, ARGYLL AND BUTE COUNCIL** (Pages 27 - 40)
 6. **NATIONAL AND LOCAL COMMUNITY PLANNING MATTERS**
 - (a) Community Empowerment (Scotland) Act - consultation on guidance and regulations (Pages 41 - 46)
 - (b) Area Community Planning Groups, paper, Lorna Elliott (Pages 47 - 52)
 - (c) National Community Planning Group, verbal, Gordon Wales
- **BREAK**
7. **PROPOSAL TO INTRODUCE YOUTH ENGAGEMENT OFFICERS INTO DESIGNATED SECONDARY SCHOOLS, GAIL MCCLYMONT, SUPERINTENDENT, POLICE SCOTLAND** (Pages 53 - 56)

8. SOA DELIVERY PLAN REVIEW, PRESENTATION, CPP TEAM (Pages 57 - 86)

9. PAPERS FOR NOTING

(a) Exception reports for Single Outcome Agreement Delivery Plans Quarter 4, 2015-16, Annual Report presentation, CPP Team (Pages 87 - 102)

10. AOCB

- Loneliness Awareness Campaign “Reach Out” – Alison McGrory

11. DATES OF NEXT MEETINGS

Tuesday 2nd August – Full Partnership

Thursday 29th September – Outcomes 2 and 6

Tuesday 20th December – Outcomes 3 and 4

**MINUTES of MEETING of ARGYLL AND BUTE COMMUNITY PLANNING PARTNERSHIP -
MANAGEMENT COMMITTEE held in the COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD
on THURSDAY, 24TH MARCH 2016**

Present: Grant Manders, Police Scotland (Chair)

Andrew Campbell, Scottish Natural Heritage	Sally Loudon, Argyll and Bute Council
Fraser Durie, Argyll College	Shirley MacLeod, Argyll and Bute Council
Neil Francis, Scottish Enterprise	Donald MacVicar, Argyll and Bute Council
Sue Gledhill, Highlands and Islands Enterprise	Gail McClymont, Police Scotland
Rona Gold, Argyll and Bute Council	Alison McGrory, NHS Highland
Stuart Green, Argyll and Bute Council	Samantha Quarton, Argyll and Bute Council
Glenn Heritage, Third Sector Interface	Cleland Sneddon, Argyll and Bute Council
Jim Hymas, Scottish Fire and Rescue Service (vice – chair)	Anthony Standing, Skills Development Scotland
Louise Long, Argyll and Bute Council	Councillor Dick Walsh, Argyll and Bute Council

In attendance:

Nick Ferguson, Chair of Economic Forum Becky Stokes, Argyll and Bute Council

1. WELCOME AND APOLOGIES – GRANT MANDERS

Apologies were received from:

Elaine Garman, NHS Highland
Pippa Milne, Argyll and Bute Council
Councillor Ellen Morton, Argyll and Bute Council
Gordon Wales, Scottish Government
Christina West, Health and Social Care Partnership

2. MINUTE AND HIGHLIGHTS OF THE CPP MANAGEMENT COMMITTEE MEETING ON THE 18TH DECEMBER 2015

The minutes and highlights of the meeting of the CPP Management Committee of the 18th December 2015 were approved as a correct record.

3. ACTION TRACKER

The Action Tracker was updated and approved as an accurate reflection of current actions. Note of one outstanding action related to inviting organisations to be part of CPP in Argyll and Bute. This will be picked up with the ACPG paper within this meeting and actioned thereafter.

4. ITEMS FOR DISCUSSION

(a) AREA COMMUNITY PLANNING GROUPS, SHIRLEY MACLEOD

Shirley MacLeod presented the report and advised the Management Committee of the results of a recent customer satisfaction survey on the Area Community Planning Groups. It was noted that the results were generally very positive.

Grant Manders advised that he was keen and committed to meeting with the Chairs of the Area Community Planning Groups to develop a strong relationship and work together. Shirley agreed to facilitate this meeting.

Discussion was held on appropriate responses to the points raised in 4.2 of the report. The points raised and response given are as follows :

- a) Consider the role Third Sector (including Sport) Organisations play in achieving progress towards outcomes detailed within the SOA and the issues faced with regards to funding and staffing

Response: Glenn Heritage advised that the situation was difficult for many Third Sector Organisations and that this has an impact on communities. "Good news stories" were highlighted for some recently in receipt of funding. Discussion focused on considering whether there was a better way to commission services, ensuring funding bids were closely linked to the Single Outcome Agreement (SOA) and ensuring that all organisations knew what support was available to them. It was agreed to publicise funding opportunities through the CPP Fortnightly Bulletin.

- b) Consider the issues raised by the breadth of education required to be provided by geographically remote secondary schools (mainland as well as island) and the staffing difficulties faced in relation to service provision in remote rural areas and remote school towns.

Response: Cleland Sneddon advised that the staffing model for schools is defined by the school roll and that the Education Service was working closely with Argyll College UHI regarding their valuable contribution to the breadth of curriculum in the schools. Cleland spoke of better alignment and targeting of courses across all schools to local economic opportunities rather than simply having a breadth of subjects. He advised that a number of initiatives had been applied to improve teacher recruitment – for example the students currently undertaking the Post-graduate Primary Teaching Qualification with Argyll College UHI will graduate this year and help address staffing shortages. Creative approaches to accommodating teachers moving into the Oban area were also discussed, the recruitment of a spouse as a teacher through the Maritime Change programme was highlighted and new models of employing teachers across primary and secondary schools were also presented to the Management Committee. Fraser Durie also advised that Argyll College UHI were working with all the secondary schools within Argyll and Bute and that each of the four administrative areas had different area skills requirements.

The success of the Primary Teaching PGDE was praised and the Management Committee agreed provision of a Secondary Teaching qualification would also bring significant benefits to the area and address staff shortages. The CPP asked Fraser Durie to take this forward. Should any difficulties arise it was agreed that both the Chair of the CPP and CEO of Argyll and Bute Council would write to the governing body.

Cleland Sneddon highlighted that he was speaking to Cllr Aileen Morton and would brief her on this discussion.

- c) Consider the potential links that could be developed between the Locality Groups mentioned in the Health and Social Care Integration report and the Area CPGs.

Response: Rona Gold and Lorna Elliott have a meeting arranged with colleagues in Health and Social Care to discuss. Louise Long advised that the Terms of Reference for the Locality Groups are available and that the membership of these groups was still being discussed. It was agreed that Rona would look further into the locality groups and how they link into Area Community Planning Groups and the delivery of the Single Outcome Agreement.

There was agreement to the suggestion by the Chair to look at groups meeting locally and ensure these are linked to the ACPGs.

- d) Consider the problems caused in respect of road closure arrangements in the Oban area in the aftermath of road accidents and in particular of the implications for the 500 pupils who travel by bus to and from school on a daily basis.

Response: There was a lengthy closure of the A85 in May 2014 following a fatal collision at Dunbeg. Due to the time of day this caused delays in pupils at nearby schools being transported home at their usual times. The Argyll and Bute Multi Agency Road Safety Group discussed and implemented an early warning system in relation to schools during road closures. Any closure during the school day is relayed from the Police control room to Argyll and Bute Council with the Education Department then alerting schools and parents of such a delay and provide suitable advice. The advice may be on the diversion route to use or in extreme cases, children being kept at school longer then transported home when the road reopens.

Consideration was given to the adoption of the Glencruitten to Connel road being adopted as a local diversion. This was reviewed by representatives of Argyll and Bute Council, BEAR Scotland (representing Transport Scotland) and Police Scotland. After review this was not deemed to be a safe and suitable alternative to the Standard Incident Diversion Route and this was reported back to the elected members of the Oban, Lorn and the Isles Area Committee in January 2015.

There has been a year on year decrease in fatal and serious injury collisions in Argyll and Bute over the last three years and a decrease in the requirement to close roads to investigate serious collisions. Police Scotland also continues to invest in trained Collision Investigators based within Argyll and Bute to speed up access to such locations and therefore reopen roads quicker.

Grant offered Police officers to attend the OLI ACPG to answer questions on road closure diversions.

- e) Consider the inclusion of the Scottish Ambulance Service and Visit Scotland

as active partners within Community Planning structures and processes at both strategic and local level.

Response: All agreed that they be invited to formally participate in the CPP. Grant advised that he would invite Scottish Ambulance Service to be a partner within Outcome 6 and the Full Partnership and Visit Scotland to be a partner within Outcome 1 and the Full Partnership.

In addition to the points raised by the Area Community Planning Groups, the Management Committee noted there is a need to look at young people being integrated in community planning. Shirley advised that each Area Community Planning Group were engaging with young people through different means – the Youth Forum, Education Officers and through Student Councils.

The Management Committee were also advised that the Community Planning and Community Development team were in the process of recruiting a Modern Apprentice whose role would be to undertake peer to peer engagement and provide information on how best Community Planning can link in with young people.

Louise Long advised that funding was being sought for a Children and Young Person Officer to work with looked after children, and it was agreed this would be a key person to link to.

Actions:

Shirley MacLeod to facilitate meeting with Grant Manders and Chairs of the Area Community Planning Groups.

Samantha Quarton to publicise funding opportunities for Third Sector Organisations through the CPP Fortnightly Bulletin.

Fraser Durie to take forward the introduction of a Secondary Teaching PDGE.

Shirley to contact Grant for representation to attend OLI ACPG to answer questions on road closures.

Rona Gold and Lorna Elliott to look at Health and Social Care Locality Groups and broader groups meeting locally to explore their engagement with Area Community Planning Groups.

Chair to invite Scottish Ambulance Service to be a partner within Outcome 6 and the Full Partnership and Visit Scotland to be a partner within Outcome 1 and the Full Partnership.

(b) NATIONAL COMMUNITY PLANNING GROUP, GORDON WALES

There was no update from the National Community Planning Group.

5. PRESENTATION BY NICK FERGUSON ON ECONOMIC FORUM RECOMMENDATIONS

Grant warmly welcomed Nick Ferguson to the meeting and thanked him for attending the Management Committee meeting.

Nick informed the Management Committee that his remit had been to look at Argyll and Bute from a business perspective. The key points from the presentation were that:

- The population of Argyll and Bute had declined between 2001 and 2011 with a key loss of 25 to 44 year olds
- Not all areas of Argyll and Bute experienced population decline with Oban, Mull, Coll and Iona all experiencing population growth however the towns of Helensburgh, Campbeltown and Rothesay all decreased in population.
- The industries of Tourism and Food Production and Processing, including Aquaculture should be the main focus for growth as they have strong employment, investment and growth opportunities.
- There is a need to change the mindset of Tourism as a business.
- Conservation of the environment is important.
- The report also recommended focusing on Youth and Education through supporting Argyll College UHI, SAMS and developing Oban as a University town.
- The barriers to growth were mobile and broadband connectivity, finance for small businesses, affordable housing and transport links

A question and answer session followed with members of the Management Committee and Nick Ferguson. Nick advised that some of the recommendations were for the private sector but suggested that the Management Committee should lobby for change, spend their budgets within Argyll and Bute and focus on key areas where the partner agencies can make a difference.

The Management Committee welcomed information that the sub-groups of the Economic Forum would continue to meet on a six-monthly basis focusing on the areas of Tourism, Food Production, Youth and Education and Barriers.

Sally Loudon thanked Nick for the amount of work he had done for the Management Committee through speaking to mobile phone companies, the Depute First Minister, lobbying for change and enabling greater links between the public and private sectors. Councillor Dick Walsh echoed the sentiments expressed by Sally towards Nick.

Action: Updates from the Economic Forum sub-groups to continue to be provided to the Management Committee through Stuart Green

6. SOA DELIVERY PLAN REVIEW

The CPP Management Committee discussed in depth how to finalise the delivery plans that sit underneath the SOA. It was agreed by all that further work was required and that the plans would be signed off at the June meeting of the Management Committee.

Discussion points included the following:

- Outcome Leads would have the full detail of activities which were not included in the document pack
- Success measures need to relate to all of the long term objectives
- Existing Key Performance Indicators (KPI's) should not be shoe-horned to

- fit and new KPIs be created where appropriate
- Success measures should come after the Long Term Objectives and Activities in the sequence of the delivery plans.
- Further thought was required as to whether the success measures should be milestones measuring progress or whether measures should be more performance driven to see the difference the activities have made.
- The Long Term Objectives were broadly agreed.

The Management Committee agreed that:

- Outcome Leads would have the month of April to meet with their lead officers and complete the empty spaces within the tables of their Outcome Delivery Plan and;
 - Review the activities and objectives in their outcome and then set out 10 -12 performance indicators/success measures which will enable the management committee to monitor and scrutinise progress in achieving the objectives. These measures should cover the scope of all the key objectives rather than mainly focusing on a couple of elements.
 - Ensure preventative activity features within their outcome.
- CPP team to arrange a meeting with all the Outcome Leads in May to ensure all the outcomes join up and no duplication.
- Finalised delivery plans would then be presented back to the Management Committee at its meeting in June.

Cleland and Louise advised that they would look at Outcomes 3 and 4 together.

Actions:

- **CPP team to support and facilitate the meetings of outcome leads and key officers in April.**
- **Outcome Leads by end April are to complete the empty spaces within their delivery plans, reviewing the activities and objectives in their outcome and setting out 10 -12 performance indicators/success measures which will enable the management committee to monitor and scrutinise progress in achieving the objectives. These measures should cover the scope of all the key objectives. Outcome Leads to ensure preventative activity is featured within their outcome delivery plan.**
- **Community Planning team to arrange a meeting with all the Outcome Leads in May to ensure the outcomes join up**
- **Delivery plans to be presented in their final draft at the Management Committee meeting on the 9th June 2016.**

7. PAPERS FOR NOTING

(a) SMALL-SCALE STUDY OF CHILD PROTECTION ACTIVITY IN ARGYLL AND BUTE: EXECUTIVE SUMMARY

The paper was noted.

(b) REFINEMENT OF CHECKLIST USED TO DETAIL THE PROCESS FOR INCLUDING LOCAL INITIATIVES INTO THE SOA:LOCAL

The paper was noted. It was agreed that local initiatives may be supported by the Outcome Lead but not necessarily included within the SOA: Local.

(c) SOA PERFORMANCE AND SCRUTINY: OUTCOME 3 – FOR NOTING

The performance information on Outcome 3: Education, skills and training maximises opportunities for all was noted

(d) SOA PERFORMANCE AND SCRUTINY: OUTCOME 4 – FOR NOTING

The performance information on Outcome 4: Children and young people have the best possible start was noted.

(e) SOA PERFORMANCE AND SCRUTINY: EXCEPTIONS FROM ALL OUTCOMES

The exceptions were noted

8. AOCB

(a) UPDATE ON ELECTRIC VEHICLES

Samantha Quarton and Fraser Durie updated the Management Committee on the grant funding for Electric Vehicles made available by the Energy Saving Trust in October 2014. Argyll College UHI would be using the grant to lease a number of electric vehicles to supplement their existing fleet.

(b) PREVENTION

Grant advised that he saw a number of cross-cutting themes which sat across all of the SOA Outcomes and asked whether there was an appetite to look at these themes alongside the outcomes.

Following discussion, it was agreed that prevention or early intervention should sit within each of the outcomes rather than as a separate group and that the role of the Management Committee was to look at the totality of preventative activity. It was agreed to look at the totality of preventative activity across all partner organisations post June.

Action: Rona to look at the totality of preventative activity across all partner organisations post June 2016.

(c) FILMING OF CPP HIGHLIGHTS AT FUTURE MEETINGS

Rona asked the Management Committee for permission to film a 90 second “film” of the highlights of a future Management Committee meeting which would then be distributed instead of the Highlights paper. The suggestion was met with a positive reaction with potential for films of Area Community Planning Groups, SOA Delivery groups and the use of Argyll and Bute Community TV put forward. The next meeting will be used as a trial for this published only to CPP Management Committee members whilst CPP team members are building their skills and experience in this.

(d) UPDATE ON SYRIAN REFUGEES

Cleland advised of an offer of employment for one of the refugees in Bute

(e) THIRD SECTOR INTERFACE – KEY DATES FOR DIARIES

Glenn Heritage advised that a conference focusing on transport would be taking place on the 21st June 2016 at the Argyllshire Gathering, Oban and that the Volunteer of the Year Awards would take place on the 16th September 2016.

(f) PERFORMANCE, REVIEW AND SCRUTINY COMMITTEE – REQUEST FOR CPP MEMBER TO SIT ON COMMITTEE

Shirley MacLeod advised that a vacancy had arisen on the Performance Review and Scrutiny Committee following Douglas Cowan's promotion. 3 members of this Committee come from Management Committee partner agencies with Grant Manders and Jim Hymas taking two of the 3 seats allocated to the Management Committee.

Shirley would provide an email requesting a nomination through the Community Planning team.

Action: Shirley to email the Community Planning team with a request for a Management Committee member to sit on the Performance Review and Scrutiny Committee.

9. DATES OF FUTURE MEETINGS

Thursday 9th June 2016 – Outcomes 1 and 5

Tuesday 2nd August – Full Partnership

Thursday 29th August – Outcomes 2 and 6

Tuesday 20th December – Outcomes 3 and 4



These highlights from the Argyll and Bute Community Planning Partnership (CPP) Management Committee meeting held on the 24th March 2016 are for information purposes for Area Community Planning Groups and partner organisations to distribute freely.

- The Management Committee were delighted to have Nick Ferguson, chair of the Economic Forum, present the recommendations of its recently published report. Key points from the presentation were :
 - The population of Argyll and Bute had declined between 2001 and 2011 with a key loss of 25 to 44 year olds
 - Not all areas of Argyll and Bute experienced population decline with Oban, Mull, Coll and Iona all experiencing population growth however the towns of Helensburgh, Campbeltown and Rothesay all decreased in population.
 - The industries of Tourism and Food Production and Processing, including Aquaculture should be the main focus for growth as they have strong employment, investment and growth opportunities.
 - Conservation of the environment is important.
 - The report also recommended focusing on Youth and Education through supporting Argyll College UHI, SAMS and developing Oban as a University town.
 - The barriers to growth were mobile and broadband connectivity, finance for small businesses, affordable housing and transport links
- It was noted that the Economic Forum will continue to meet bi-annually to review progress on its key recommendations.
- Lead Officers for the six outcomes that sit under the Single Outcome Agreement are considering the inclusion of recommendations from the Economic Forum within their outcome delivery plans.
- It was recognised that the review of the Single Outcome Agreement Delivery Plans is taking a renewed focus on partnership action to address key issues and 'gaps' across the area. Outcome Leads were given until 9 June to present the final delivery plans.
- The CPP Management Committee agreed to invite Visit Scotland and The Scottish Ambulance Service to be formal members of the Partnership.
- The Management Committee noted excellent partnership working between Argyll College UHI, Argyll and Bute Council and the Scottish Government to introduce three electric vehicles to Argyll College UHI.
- The continued integration of young people into community planning through Area Community Planning Groups and through the recruitment of a Modern Apprentice within the council's Community Development and CPP team was welcomed.

If you have any queries on these highlights please contact: cppadmin@argyll-bute.gov.uk

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CPP Management Committee Action Tracker					
Ref No.	Date Raised	Action	By Who	Completion Date	Notes
65	18.12.15	Send letter to Scottish Water from Grant Manders regarding attendance and input to Area Community Planning Groups. Rona to draft.	Rona Gold	24.03.16	
72	24.03.16	Shirley MacLeod to facilitate meeting with Grant Manders and Chairs of the Area Community Planning Groups.	Shirley MacLeod	09.06.16	
74	24.03.16	Fraser Durie to take forward the introduction of a Secondary Teaching PDGE.	Fraser Durie	09.06.16	
76	24.03.16	Rona Gold and Lorna Elliott to look at Health and Social Care Locality Groups and broader groups meeting locally to explore their engagement with Area Community Planning Groups.	Rona Gold	09.06.16	
77	24.03.16	Chair to invite Scottish Ambulance Service to be a partner within Outcome 6 and the Full Partnership and Visit Scotland to be a partner within Outcome 1 and the Full Partnership.	Rona Gold	09.06.16	
83	24.03.16	Rona to look at the totality of preventative activity across all partner organisations post June 2016.	Rona Gold	Sep-16	
84	03.05.16 (Outcome 6 workshop)	Create clear links between the ADP and the CPP	Rona Gold and Chair of the ADP	Sep-16	

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Management Committee**Date: 9th June 2016**

Criminal Justice Social Work Partnership – Self Evaluation**1.0 Purpose**

The Purpose of this report is to update Committee on the current self-evaluation model within Criminal Justice Social Work and how this can be taken forward under the new Community Justice model.

2.0 Recommendations

Committee is asked to note the contents of the report.

3.0 Background

The Criminal Justice Social Work Partnership which incorporates Argyll and Bute, East Dunbartonshire and West Dunbartonshire Councils has always undertaken a self-evaluation of services and incorporates this into service planning and improvement. The redesign of Community Justice in Scotland presents an opportunity to review this process.

4.0 Detail / Main issues / Proposals**Current Model:**

The Partnership has an extensive Performance Improvement Programme (appendix 1) which incorporates a large element of self-evaluation. This Programme has been in place since 2014 and is reported to the Partnership Management Group and the Partnership Joint Committee. The Partnership uses the Care Inspectorate model for formal self-evaluation (appendix 2) which is updated on a three year rolling programme.

Future Model:

The Partnership has recently been asked to comment on a draft model for self-evaluation (appendix 3). This is also based on the Care Inspectorate model. The model is to be used across all partner agencies in Community Justice and should not pose any issue for the Partnership to adopt.

5.0 Conclusions

The Partnership should continue to be involved in the development of the new Community Justice model with a move to adopt for all partner agencies once finalised.

6.0 Implications

Strategic Implications	We live our lives safe from crime, disorder and danger We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others Our public services are high quality, continually improving, efficient and responsive to local people's needs
Consultations, Previous considerations	n/a
Resources	n/a
Prevention	n/a
Equalities	n/a

Jon Belton, Service Manager
01546 604567
Jon.belton@argyll-bute.gov.uk

References

n/a

Appendices

Appendix 1 – Partnership Performance Improvement Programme

Appendix 2 – Partnership Performance Improvement Model

Appendix 3 – Draft Community Justice Performance Improvement Model



Community Justice

Approach to self-evaluation

Project team:

Clare Wilson & Debbie Riggs



Outcomes Performance and Improvement Framework

- Quality statements and principles
- Outcomes and indicators
- 5 step approach to evaluation
- Approach to scrutiny and inspection



Care Inspectorate

- Develop a self evaluation model (Phase 1)
- Build capacity to undertake self-evaluation (Phase 2)
- Development of scrutiny and inspection for the future (Phase 3)



Self-evaluation-what's it all about?

- Central to continuous improvement
- Forward looking, about change and improvement
- Striving for excellence
- Reflective process, establish a baseline
- Dynamic process



Self-evaluation-what's it all about?

Three key questions:

- How good are we now?
- How do we know?
- How good can we be?



Self-evaluation-who is it for?

- Primarily those with strategic responsibility for planning, delivery and evaluation of services
- Wide range of organisations
- Context: community justice partners and third sector



Self-evaluation-what will it look like?

- Likely to be based on an EFQM model
- Resonates with other models, so doesn't replace
- Quality Indicator Model
- Complementary approach to scrutiny



Phase 1: Self-evaluation model

- Project team
- Project Initiation Document (PID)
- Engagement with CPPs/strategic groups (May-June 2016 ongoing)
- Reference group: ‘the engine room’ (April-Nov 2016)
- Transition leads
- Governance and reporting: OPA group & Project Board



Phase 1: Self-evaluation model

- Timescales and end product
- Internal engagement and consultation (May 2016 onwards)
- External engagement and consultation (May 2016 onwards)
- Inspectorate bodies (June 2016 onwards)



CPP perspective

- What must we do when developing this work?
- What must be included and considered within the model?
- How do we best involve and engage, meaningfully and realistically?
- How would you like to be kept up to date and consulted with?



Any other questions?

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ARGYLL AND BUTE COUNCIL

COMMUNITY PLANNING
PARTNERSHIP MANAGEMENT
COMMITTEE

ARGYLL & BUTE'S CHILDREN

9 JUNE 2016

ARGYLL & BUTE'S CHILDREN - OPERATION

1.0 EXECUTIVE SUMMARY

1.1 The purpose of this report is to provide the Community Planning Partnership Management Committee with a revised approach to the delivery of Argyll & Bute's Children in order to support the impending Integration of Health & Social Care in Argyll & Bute. In doing so to recognise the effective contributions made by Services and Partners in delivering out ambitions for Argyll & Bute's Children. This includes:

Housing
Education
Health & Social Care Partnership
Police Scotland
NHS
SCRA
3rd Sector

1.2 In summary the report outlines:

- The roles and responsibilities of Argyll & Bute's Children, including statutory responsibilities for the Community Planning Partnership;
- The legislative requirements for integration of Health and Social care, the proposed Locality Planning arrangements ongoing joint working with Education Service and resulting implications for the current operation of and reporting by Argyll and Bute's Children;
- A rationale and purpose for the proposed revision of the existing Argyll and Bute's Children operating structure, and
- Revised and updated terms of reference to support the delivery of future Argyll and Bute's Children Strategic Group activities.

1.3 The Argyll and Bute vision commits partners across Argyll and Bute to '*Work together to achieve the best for children, young people and families.*' In order to achieve this vision the Integrated Children and Young People's Service Plan for 2014-17 sits within the '*Getting It Right For Every Child*' (GIRFEC) framework and is the principal document underpinning the work of partners within Outcome 4 of the SOA. This ensures that the outcomes we wish to

achieve are linked with the relevant National Performance Framework (NPF) outcomes, which are:

- Our children have the best start in life to enable them to become:
 - Successful learners
 - Confident individuals
 - Effective contributors
 - Responsible citizens; and
- We continue to improve the life chances for children, young people and families at risk.
- We have tackled the significant inequalities in Scottish society

The Integrated Children's Services plan for 2014-17 is integral to the achievement of Outcome 4 of the SOA and focuses on the key activity undertaken by partners working together to improve outcomes for children and young people. The plan supports partners to use resources more efficiently to ensure that children and families will benefit from a more streamlined and coherent approach to meeting their needs.

The plan is currently taken forward through the work of Argyll & Bute's Children with representation from each of the key partners across Health & Social Care, Police, Education and the 3rd Sector. In 2017 a new duty will be placed on local authorities to develop a strategic children's plan through the Children and Young People Act. A new integrated children's service plan will place Argyll & Bute in a good position to respond to the new statutory duty.

The Inspection of Services for Children in Argyll & Bute is expected in 2017. It is likely the inspection methodology will change and there will be a greater focus on risk based, proportionate inspection focused on child protection.

2.0 RECOMMENDATIONS

It is recommended that the Community Planning Partnership Management Committee:

- 2.1 Note the proposal for a revision of the existing operational protocols for Argyll & Bute's Children as noted in the organisational structure (Appendix 1);
- 2.2 Agree the implementation of the revised structure (Appendix 2);
- 2.3 Note the current Children's Service Plan 2014-2017 requires to be updated; and the requirement for a new strategic children's plan is required through the Children and Young People Act.
- 2.4 Agree that the new Argyll & Bute's Children Strategic Group be tasked with taking forward the refresh of the Integrated Children's Service Plan for introduction in 2017, and
- 2.5 Agree the Argyll & Bute's Children strategic group submits a draft Integration

Children's Service plan for consideration and approval by Community Planning Partnership.

ARGYLL AND BUTE COUNCIL

COMMUNITY PLANNING
PARTNERSHIP MANAGEMENT
COMMITTEE

ARGYLL & BUTE'S CHILDREN

9 JUNE 2016

ARGYLL & BUTE'S CHILDREN - OPERATION

3.0 INTRODUCTION

3.1 The purpose of this report is to provide the Community Planning Partnership Management Committee with a revised approach to the delivery of Argyll & Bute's Children in order to support the Integration of Health & Social Care in Argyll & Bute. In doing so to recognise the effective contributions made by Services and Partners in delivering our ambitions for Argyll & Bute's children. This includes:

Housing
Education
Health & Social Care Partnership
Police Scotland
NHS
SCRA
3rd Sector

with an update on the current operational management structure for Argyll & Bute's Children, an evaluation of the current practicalities in taking forward the work of Argyll & Bute's Children at a locality level and to make recommendations on a revised structure in order to allow for the continued achievement of the key elements of the children's plan taking account of the integration of Health & Social Care.

3.2 In summary the report outlines

- The roles and responsibilities of Argyll & Bute Children, including statutory responsibilities for the Community Planning Partnership;
- The legislative requirements for integration of Health and Social care, the proposed Locality Planning arrangements and resulting implications for the current operation of and reporting by Argyll and Bute's Children;
- A rationale and purpose for the proposed revision of the existing Argyll and Bute's Children operating structure, and
- Revised and updated terms of reference to support the delivery of future Argyll and Bute's Children Strategic Group activities.

4.0 RECOMMENDATIONS

It is recommended that the Community Planning Partnership Management Committee:

- Note the proposal for a revision of the existing operational protocols for Argyll & Bute's Children as noted in the organisational structure (Appendix 1);
- Agree the implementation of the revised structure (Appendix 2);
- Note the current Children's Service Plan 2014-2017 requires to be updated; and the requirement for a new strategic children's plan is required through the Children and Young People Act.
- Agree that the new Argyll & Bute's Children Strategic Group be tasked with taking forward the refresh of the Integrated Children's Service Plan for introduction in 2017, and
- Agree the Argyll & Bute's Children strategic group submits a draft Integration Children's Service plan for consideration and approval by Community Planning Partnership.

5.0 DETAIL

- 5.1 The full partnership of the Community Planning Partnership through its strategic oversight of community planning and the development of the community plan has set out the overall direction for Community planning partners in Argyll and Bute. Through delegated responsibilities for individual aspects of community planning the Partnership has charged Argyll and Bute's Children with taking forward a number of the **Outcome 4** key activities
- 5.2 The Argyll and Bute vision commits partners across Argyll and Bute to '*Work together to achieve the best for children, young people and families.*' In order to achieve this vision the Integrated Children and Young People's Service Plan for 2014-17 sits within the '*Getting It Right For Every Child*' (GIRFEC) framework and is the principal document underpinning the work of partners within Outcome 4 of the SOA. This ensures that the outcomes we wish to achieve are linked with the relevant National Performance Framework (NPF) outcomes, which are:
- Our children have the best start in life to enable them to become:
 - Successful learners
 - Confident individuals
 - Effective contributors
 - Responsible citizens; and
 - We continue to improve the life chances for children, young people and families at risk.

The principal remit of Argyll and Bute's Children is:

- (i) The commissioning, publication, reviewing and monitoring of Argyll and Bute's Integrated Children's Services Plan;
- (ii) Strategic overview for children's services including the effective implementation of GIRFEC practice model and the inspection methodologies for Community Planning Partners;
- (iii) Ensuring consistent development of good quality services that meet local needs through sub groups;
- (iv) Maintain oversight for the wider work associated to Argyll & Bute's Children, and
- (v) Ongoing self-evaluation and continuous improvement activity

5.3 The Integrated Children's Services plan for 2014-17 is integral to the achievement of Outcome 4 of the SOA and focuses on the key activity undertaken by partners working together to improve outcomes for children and young people. The plan supports partners to use resources more efficiently to ensure that children and families will benefit from a more streamlined and coherent approach to meeting their needs. In 2017 the Children and Young People Act will place a duty on local authorities to publish a strategic children's plan.

The plan is currently taken forward through the work of Argyll & Bute's Children with representation from each of the key partners across Health, Police, Social Work, Education, 3rd Sector.

5.4 Introduction of Health & Social Care and proposals for locality working

5.4.1 Following the introduction of the Integrated Joint Board for Health & Social Care on 1st April 2016 the delivery of Health & Social Care Services will now be delivered through the new Health and Social Care Partnership. The remit of the board will include:

- Functions for adult and children and families social work, community justice services and NHS services including primary and secondary care, acute services, maternity services and health visiting delegated to the Integration Joint Board;
- Single service delivering on strategic objectives set out in the 3 year strategic plan and the developing Locality Plans;
- Establish operational and management arrangements to respond to local needs ensuring services are "locality planned, owned and delivered";
- Focus on continuous improvement, and
- Clear communication and engagement.

5.4.2 A key feature of the locality model will encompass the implementation of Locality Planning Groups to ensure the delivery of:

- Health and Needs Assessment;
- Patient/User pathways and experience;
- Financial planning;
- Locality service profiles;
- Workforce Planning;
- Continuous Quality Improvement, and
- Leadership development.

5.4.3 The current proposal agrees to the delivery of services to communities from birth to elderly. Whilst it is proposed that the Locality Planning Groups cover this wide spectrum of need there is a need to ensure that the focus on delivery of the priorities of the ICSP is maintained within the broader planning priorities of the HSCP and to ensure the engagement of those partners, including Police Scotland, Education and Early Years, not currently included in HSCP Locality Planning structures.

5.4.4 Following recent consideration of both the Health and Social Care Partnership and the delivery of holistic services for children, Argyll and Bute's Children members acknowledged and welcomed the locality planning model, noting the value and impact this will have for Health and Social Care users.

5.5.1 In response to the future challenges members of Argyll & Bute's Children prepared a revised structure which takes account of the new Health & Social Care Integration operational model reflecting the implications for the current Argyll and Bute's Children's Executive and Thematic Groups currently charged with delivering the expectations of the Children's Services Plan.

5.5.2 Notably the current Executive Groups should provide a strategic lead within each of the 4 area localities of Argyll & Bute and are tasked with taking forward the key performance activities at a local level.

5.5.3 This paper presents an alteration to the current framework with a specific aim of ensuring continued delivery and achievement of the Children's Service Plan whilst taking full cognisance of the proposed Health & Social Care Integration locality operational groups.

5.6 The revised structure (as detailed within Appendix 2) recommends the following adjustments to the current operation protocols for Argyll & Bute's Children. Specifically that the existing membership of Argyll & Bute's Children assumes greater strategic accountability with a revised membership at Strategic Management Level, e.g. Executive Director and Head of Service level representation. Responsibility for Chairing and reporting to be tasked to the Executive Director of Community Services.

In summary the proposed revision is as follows:

Current Operation	Proposed Alteration
Community Planning Partnership Management Board	No change
Argyll & Bute's Children	Revised membership, as outlined in this report, section 5.2. Remit to be focussed on strategic level decision making.
Child Protection Committee (CPC)	No implications
Argyll and Bute's Children Thematic Groups	Revised to bring together the work of both the Thematic Groups and the Local Executive Groups.
Argyll and Bute's Children Local Executive Groups	

5.7 Argyll and Bute's Children: Revised membership

The revised Argyll & Bute's Children membership is as follows:

Revised Group	Membership	Roles and Accountabilities
Argyll & Bute's Children Strategic Group	<ul style="list-style-type: none"> • Executive Director Community Services • Head of Service: Education, as appropriate • HSCP x 2 • Housing • Head of Department (Police/Fire & Rescue) • Chair of Child Protection Committee • 3rd Sector Representatives • SCRA • Lead Nurse • Chief Social Work Officer • Child Health Commissioner 	
Child Protection Committee (CPC)	<ul style="list-style-type: none"> • Head of Service (as appropriate) • Chief Social Work Officer • Health & Social Care • Police Scotland • SCRA • 3rd Sector Representation • Lead Officer, Child Protection • Senior Solicitor, A&BC • Inter-Agency Training Co-ordinator • Consultant Paediatrician, GG&C • Criminal Justice 	

	<ul style="list-style-type: none"> • Education Service representative • Royal Navy Marines Welfare • Care Inspectorate • ADP Co-ordinator 	
Argyll & Bute's Children Performance & Quality Assurance Group	<ul style="list-style-type: none"> • Chair from each of the four Locality Groups • Education Manager: Performance & Improvement • Senior Performance & Improvement Manager • Consultant Nurse 	
Argyll & Bute's Children Executive Groups x 4	<p>Representatives from each of the key delivery partners including:</p> <ul style="list-style-type: none"> • Education • Police • Fire and Rescue • 3rd Sector • Health & Social Care Executive Group representative 	

5.8 Terms of Reference

A revised terms of reference, contained as Appendix 3 sets out the terms and reference for the operation of Argyll and Bute's Children.

5.9 Frequency and reporting for Argyll and Bute's Children

In adherence to the revised terms of reference Argyll and Bute's Children Strategic Group will meet for a minimum of 3 meetings per annum. The current reporting mechanism would remain unchanged.

6.0 CONCLUSION

6.1 This paper presents a revised approach to the delivery of Argyll & Bute's Children in order to further enhance collaborative working across all Services, while supporting the impending Integration of Health & Social Care in Argyll and Bute.

7.0 IMPLICATIONS

7.1 Policy

7.2 Financial

7.3 Legal

7.4 HR

7.5 Equalities

7.6 Risk

7.7 Customer Service

Executive Director of Community Services

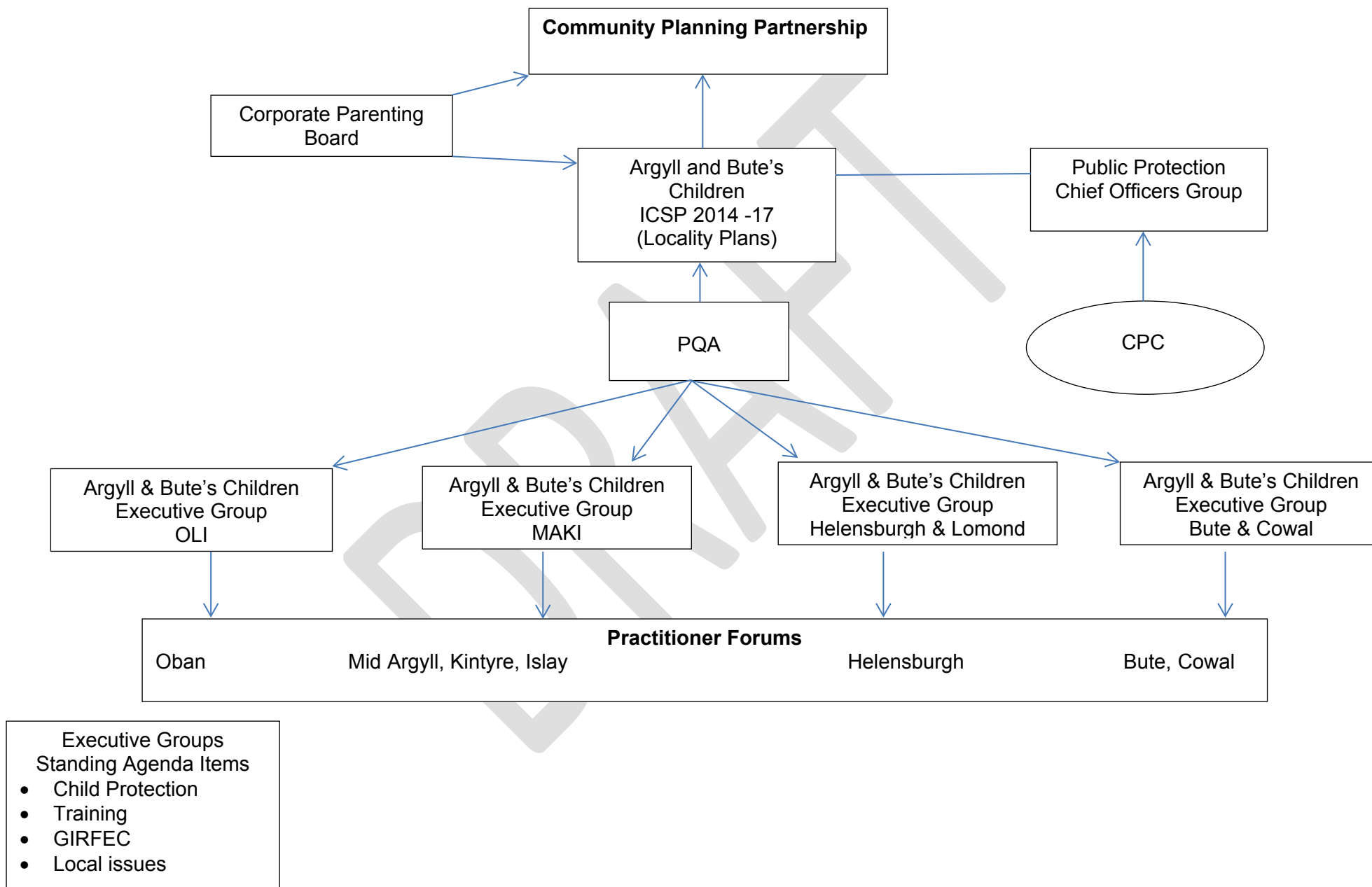
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APPENDICES

- Appendix 1 Current Argyll & Bute's Children Structure
- Appendix 2 Proposed Argyll & Bute's Children Structure
- Appendix 3 Revised Terms of Reference







PROPOSED TERMS OF REFERENCE

Meeting Title: Argyll and Bute's Children

Meeting Remit

- (vi) The commissioning, publication, reviewing and monitoring of Argyll and Bute's Integrated Children's Services Plan.
- (vii) Strategic overview for children's services including the effective implementation of GIRFEC practice model and the inspection methodologies for Community Planning Partners.
- (viii) Ensuring consistent development of good quality services that meet local needs through sub groups.
- (ix) Maintain oversight for the wider work associated to Argyll & Bute's Children.
- (x) Ongoing self-evaluation and continuous improvement activity to ensure high quality service delivery

Reporting and Accountability

Ensure that Terms of Reference reflect the structure on page 17 of the Integrated Children's Service Plan i.e. reports to COPPG and Community Planning Partnership Management Committee

Group	Membership
Argyll & Bute's Children Strategic Group	<ul style="list-style-type: none"> • Executive Director Community Services • CSWO • Head of Service: Education, Health & Social Care • Head of Department (Police/Fire & Rescue) • Chair of Child Protection Committee • 3rd Sector Representatives • SCRA • Lead Nurse
Argyll & Bute's Children Performance & Quality Assurance Group	<ul style="list-style-type: none"> • Chair of each Locality Group • Education Manager: Performance & Improvement • Senior Performance & Improvement Manager • Consultant Nurse
Argyll & Bute's Children	Representatives from each of the partners including:

Executive Groups x 4	<ul style="list-style-type: none">• Education• Police• Fire and Rescue• 3rd Sector• Health & Social Care Executive Group representative
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Quoracy

There must be members from each of the agencies (Health and Social Care, Education, Third Sector and Police) present to make the meeting quorate.

In the event of a meeting not being quorate, then meeting will proceed; any issues or recommendations being made would be subject to agreement by other members.

This agreement could be reached either at the next meeting, or if the decision was urgent, then it could be reached by emailing the group members.

Agenda Setting

Agenda will be circulated seven days in advance of meeting.

Administrative Arrangements

Administrative support will be provided to the Chair by that agency's clerical staff.

Frequency

A minimum of three meetings per annum

Community Planning under the Community Empowerment (Scotland) Act 2015: Consultation on Draft Guidance and Regulation



Questions

Q1: The guidance identifies a series of principles for effective community planning. Do you agree with them? Should there be any others?

Please explain why.

The Community Planning Partnership agrees with the principles, except that reporting is annual. Bi-annual reporting is more effective given the nature of partnership working on significant challenges where time is needed to report progress. Strongly suggest a move away from annual reporting and an emphasis on this to be bi-annual which is more effective in long term project delivery.

Also:

The CPP and community planning partners have a clear understanding of distinctive needs and aspirations of communities of place and interest within its area, as a result of effective participation with community bodies.

Is a duplication of:

The CPP has a strong understanding of its local areas, including differing needs, circumstances and opportunities for communities (geographical and communities of interest) within its area.

Other expectations accompanying these require the community engagement to understanding therefore there is no need to have both of these and would suggest using one, combined as follows: *The CPP has a strong understanding of its local areas, including differing needs, aspirations, circumstances and opportunities for communities (geographical and communities of interest) within its area as a result of effective participation with community bodies.*

Q2: The draft guidance sets out common long-term performance expectations for all CPPs and community planning partners. Each CPP will adopt its own approach towards meeting these expectations, reflecting local conditions and priorities. Even so, do you think there are common short- or medium-term performance expectations which every CPP and partner should be expected to meet? If so, what are they?

Common principles are:

- Partners demonstrating collective ownership, leadership and strategic direction of community planning
- The CPP organises itself in an effective way, which provides platforms for strong strategic decision-making and action, and effective scrutiny and challenge.
- The CPP and community planning partners have a clear understanding of distinctive needs and aspirations of communities of place and interest within its area, as a result of effective participation with community bodies.
- The CPP focuses its collective energy on where its partners' efforts can add most value for its communities, with particular emphasis on reducing inequalities.
- The CPP has a deep-rooted commitment to continuous improvement

Q3: The 2015 Act requires CPPs to keep under review the question of whether it is making progress in the achievement of each local outcome in their LOIP and locality plan(s). CPPs must from time to time review their LOIP and locality plan(s) under review, and to revise them where appropriate. Even with this, do you think the statutory guidance should require CPPs to review and if necessary revise their plans after a specific period of time in every case? If so, what should that specific period be?

Yes No

Please explain why.

Should be given the freedom and trust to review plans and strategies at timescales appropriate to local area and type of plan. The requirement is for CPPs to continually review performance and it is implicit in this that plans would also develop.

Q4: What should the statutory guidance state as the latest date by which CPPs must publish progress reports on their local outcomes improvement plans and locality plans?

4 months 6 months Other

If other please provide timescale. Please explain why.

6 months would be our preference. This is due to the amount of time needed to

gather end of year performance data, prepare the report and the cycle of committees for approval.

Q5. Do you have any other comments about the draft Guidance?

Consultation with communities has provided the following feedback:

- The language is not plain English and not user-friendly to communities
- Local Outcomes Improvement Plan is not terminology which communities can relate to
- The words “locality plan” are being overused, for example Health and Social Care and are causing confusion

Further clarity needed from Scottish Government on determining deprivation, taking into account the differences between rural and urban deprivation. SIMD is not appropriate for rural areas and funding should be provided to support rural authorities to do the detailed work required for SIMD equivalent.

Bute and Cowal Area Community Planning Group

The view of the Bute and Cowal Area Community Planning Group feels that the language used in the draft guidance is not plain English and is not user-friendly to communities. In particular, the Local Outcomes Improvement Plan (LOIP) was not terminology which they felt communities could relate to.

Mid-Argyll, Kintyre and the Islands Area Community Planning Group

The view of the Mid-Argyll, Kintyre and the Islands Area Community Planning Group feels that the language used in the draft guidance is not plain English and is not user-friendly to communities.

Helensburgh and Lomond Area Community Planning Group

No further comments

Oban, Lorn and the Isles Area Community Planning Group

The group wished their dissatisfaction be noted on the overuse of the word locality and the amount of plans being required by the Scottish Government.

Q6. We propose that the draft regulation for locality planning should set one criterion only, which is a maximum population permissible for a locality. Do you agree? What are your reasons?

Argyll and Bute CPP feels that a maximum population is a “red herring” for an area which has very dispersed settlements. The maximum populations proposed would

encompass a huge number of self-identified Argyll and Bute communities and therefore meaningless in terms of addressing their differing issues. Using the localities as defined by the Health and Social Care Partnership would best work for the area as these are accepted by the community as natural hubs.

Bute and Cowal Area Community Planning Group

The word permissible caused concern for members for the Bute and Cowal Area Community Planning Group and suggested words such as suitable or appropriate be used instead.

The use of numbers is too simplistic. A maximum number for the Bute and Cowal area was a “red herring” and potentially irrelevant. There was also concern on whether deprivation could be identified just by using numbers and that the use of indicators would be a more appropriate criteria.

Mid-Argyll, Kintyre and the Islands Area Community Planning Group

Members of the Mid-Argyll, Kintyre and the Islands (MAKI) Area Community Planning Group suggested linking locality plans for Community Planning with the locality plans within the Health and Social Care Partnership.

As there are a number of smaller communities within the MAKI area, it was felt that the criterion of a maximum number was largely irrelevant. However, as the aim of the Argyll and Bute Community Planning Partnership is to grow the population, members of the group were keen to know whether there would be leeway with the maximum number if the population were to grow.

Helensburgh and Lomond Area Community Planning Group

Members of the Helensburgh and Lomond Area Community Planning Group felt that the focus of locality plans should be on deprivation rather than numbers.

Oban, Lorn and the Isles Area Community Planning Group

Members of the Oban, Lorn and the Isles Area Community Planning Groups also suggested considering linkages between the geographical boundaries of locality plans for Community Planning to the Health and Social Care locality plans.

Q7: The draft regulation sets a maximum population size for localities subject to locality planning of 30,000 residents. It also proposes an exception which allows a CPP to designate a local authority electoral ward as a locality even where its population exceeds 30,000 residents. Are there circumstances in which these criteria would prevent a CPP from applying a reasonable approach to locality planning? What difference would it make to how localities were identified for the

purposes of locality planning in the CPP area(s) in which you have an interest, if the maximum population size were set at (a) 25,000 residents or (b) 20,000 residents?

Argyll and Bute CPP would like to see 30,000 as the maximum population permissible for locality plans. If we were to mirror the localities of our Health and Social Care Partnership, then the Helensburgh and Lomond area would have a population of 26,163 as per the National Records of Scotland 2014 Small Area Population Estimates. A figure lower than 30,000 would require the CPP to separate this defined and recognised locality area.

Bute and Cowal Area Community Planning Group

The Bute and Cowal area covers Dunoon, the Cowal peninsula and the Isle of Bute. The National Records of Scotland 2014 Small Area population estimates give a population of 21,080 for the entire Bute and Cowal area, 9540 for Dunoon and 4540 for Rothesay, the two main towns in the area.

The aim of the Argyll and Bute Community Planning Partnership is to grow the population and members of this group would not want to limit numbers to suit current population levels for the area.

Mid-Argyll, Kintyre and the Islands Area Community Planning Group

The Mid-Argyll, Kintyre, and the Islands area covers a large area including Inveraray, Lochgilphead, Ardfern, Tarbert, Carradale, Campbeltown, the Isle of Islay and the Isle of Jura. The National Records of Scotland 2014 Small Area population estimates give a population of 20,533 for the entire MAKI area, 3710 for Lochgilphead and Ardrishaig combined, 4800 for Campbeltown, 570 for Inveraray, 1130 for Tarbert and 760 for Bowmore, the main towns in the area. The group is keen to stress that one locality plan would be too geographically diverse for this area.

The aim of the Argyll and Bute Community Planning Partnership is to grow the population and members of this group would not want to limit numbers to suit current population levels for the area.

Helensburgh and Lomond Area Community Planning Group

The National Records of Scotland 2014 Small Area population estimates give a population of 26,163 for the entire Helensburgh and Lomond area. This is broken down to 15,590 for Helensburgh, 2130 for Cardross, 2110 for Garelochhead, 1290 for Kilcreggan and 1260 for Rosneath. For Helensburgh and Lomond to be captured in its entirety, the maximum number would need to be set at 30,000 however the group recognised that it was more realistic to look at smaller areas.

Oban, Lorn and the Isles Area Community Planning Group

The National Records of Scotland 2014 Small Area population estimates give a

population of 20, 248 for the entire Oban, Lorn and the Isles area. This is broken down to 8540 for Oban, 610 for Dunbeg and 1010 for Tobermory. The group suggested considering linking the geographical boundaries of the Health and Social Care Locality Plans to these locality plans to minimise confusion. The maximum numbers suggested in the draft guidance would not cause the CPP to take an unreasonable approach to locality planning.

Q8: Do you have any other comments about the draft Regulation?

- Concern over the amount of resource required to create and deliver locality plans
- Concern about the potential duplication and confusion with the locality plans of the Health and Social Care Partnership

Helensburgh and Lomond Area Community Planning Group

There was concern over the amount of resource that would be required to create and deliver locality plans.

Oban, Lorn and the Isles Area Community Planning Group

The Oban, Lorn and the Isles Area Community Planning Group were very concerned about the potential duplication and confusion with the Locality Plans required by the Health and Social Care Partnership and the Locality Plans for Community Empowerment.

There was also concern that no resource was being made available by the Scottish Government to accompany the Community Empowerment (Scotland) Act requirements.

Q9: Are there any equality issues we should be aware of in respect of local outcomes improvement plans and locality plans

The CPP would be keen to use local knowledge alongside SIMD data in order to highlight hidden deprivation to address inequalities. This requires a resource to be developed, challenging at a time of budget reduction.

Management Committee**Date: 9th June 2016****Agenda Item:**

Area Community Planning Groups**1.0 Purpose**

This paper presents key matters arising during the Area Community Planning Group round of meetings in May 2016 for consideration by the CPP Management Committee.

2.0 Recommendations

The Management Committee is asked to:

- Note the Highlights and Key Issues under 4.0 and 4.1.
- The Management Committee should action an appropriate response to the points raised in 4.2 which are to:
 - a) Consider all aspects relating to the difficulty of attracting key workers to the area and in particular the perceived related trend of key workers families remaining based outwith the area
 - b) Consider the impact of road closures on Home Care Workers and the need for robust protocols to be in place between partners to help mitigate the impact on service delivery
 - c) Consider the need to have good communication links between the Area CPGs and the Health and Social Care Locality Groups
 - d) Consider ways to facilitate the dissemination of robust and substantive partnership data to support consideration of issues and long term planning

3.0 Background

There are four Area Community Planning Groups, one in each of the Council's administrative areas (Bute & Cowal; Mid Argyll, Kintyre & Islay; Helensburgh

& Lomond; and, Oban Lorn and the Isles)

Area Community Planning Groups meet quarterly to discuss issues of importance relevant to the delivery of the Single Outcome Agreement (SOA) at a local level.

The May meetings focussed on Outcome 1 and Outcome 5.

4.0 Highlights

The following points were consistent to more than one meeting:

- Members received information regarding the current Scottish Government consultation on the Community Planning section of the Community Empowerment (Scotland) Act 2015 from the Community Planning Officer. The presentation generated discussion and comments are being fed back to the Management Committee in a separate report.
- Members received feedback on the results of the Area Community Planning Satisfaction Survey and noted the areas for improvement that had been identified namely;
 - a) Communication links with the wider community and other Area CPGs could be improved
 - b) Consideration should be given to the format of reports and the volume of information provided to the meetings
 - c) Consideration should be given to the current format of meetings and the follow up of actions identified at meetings
 - d) The use of venues with reliable VC facilities should be encouraged
 - e) Potential clashes with other scheduled meetings held by partnership organisations should be considered when setting the annual meeting cycle

There was further constructive discussion on the results at the meetings. MAKI CPG members have arranged to meet before the next meeting to discuss ways to improve communication and the management of complex information and OLI CPG members have arranged to meet to discuss ways of improving the format of meetings.

- Members received an update on the activities of the Economic Forum, Visit Scotland, The Health Improvement Team and The Health and Well Being Network Co-coordinators. Members found the presentations and reports to be informative.
- It was noted that the groups had received the last progress update relating to the Integration of Health and Social Care as the Integration Joint Board is now up and running. It was also noted that

communication links between the new body and the Area CPGS are currently being established.

- Members Helensburgh & Lomond, MAKI and Bute & Cowal received an update a on the CLD Partnership Plan The report highlighted that Area Community Planning Groups have a key role to play in the development of the CLD plan, and regular reporting is important to maximise communication between communities and learning providers

Highlights from specific meetings were as follows:

Bute & Cowal

- An update from the Strategic Urban Regeneration Forum highlighted the work currently being undertaken in Bute as well as the feasibility work that is currently being undertaken in Dunoon.
- An update from ACHA covered the previous year's activities and provided a statistical breakdown of housing stock, along with a list of service provision, ongoing initiatives for 2015/2016, ACHA's key priorities and examples of community work that ACHA have undertaken.
- It was noted that there was a need for robust and substantive partnership data to support consideration of issues and long term planning

Helensburgh & Lomond

- Members received an update in the impact of the naval base on the local economy and gave information on the maritime change programme. It was highlighted that housing; spousal employment and education were key factors in determining where service personnel chose to base their families.
- Members also received information on Scottish Enterprise activities within the area the Helensburgh Community Council Women Entrepreneurs and Business initiative, the positive impact the Kilmahew/St Peter's project in Cardross makes to the local economy and the joint working which had taken place between the Argyll and Bute Coast and Countryside Trust and Dunbriton Housing Association
- Members received information form the local Community Physiotherapist and the Occupational Therapist relating to the Falls Prevention and Re-enablement Strategy which is being taken forward in the area.

Mid Argyll, Kintyre and Islay

- Members benefitted from a presentation by the Chair, joint Secretary and Treasurer of Mid Argyll Youth Forum. Members were advised that the forum aims to give young people a greater and stronger political voice on issues and

services that affect their lives. Discussion took place in respect of empty shop premises in Lochgilphead; street furniture and the engagement of young people with the Community Planning Group going forward.

- The group received information regarding the master plan proposals of the Bowmore Shoreline project, which included affordable housing and the development of business and workshop units providing space for local businesses. They advised that developments were in keeping with the style of the local area, and that with the expansion of Bowmore to the South West, both Main Street and the local school become more centrally focused.

Oban, Lorn and the Isles

- Cllr McCuish stood down as Vice Chair and Cllr Robertson was elected into the vacant position.
- There was discussion around the impact of road closures in the area. It was noted that the ability of Home Care Workers to provide services to vulnerable people was adversely affected as well as the ongoing difficulties relating to school transport which had previously been raised.
- There was also discussion around the difficulty of attracting key workers to the area. It was also noted that it was not uncommon for the families of key workers coming to the area to remain based out with the local area.
- Members benefitted from an update on the economy by HIE, the development of Oban as a university town by the Chair of Argyll College and progress on developing cultural and heritage partnership structures in the area.
- Members also received information relating to the work of the Health & Wellbeing network locally along with an update on Lorn Healthy Options activities and an interesting presentation on Health and Wellbeing activities at Oban High School

4.1 Key Issues

The following key points were highlighted:

- The difficulty of attracting key workers to the area and the perceived related trend of key workers families remaining based outwith the area.
- Housing; spousal employment and education are key factors in determining where key workers chose to base their families
- The impact of road closures on Home Care Workers and the need to have protocols in place to ensure that information regarding closures is provided as soon as possible.
- The need to have good communication links with the Health and Social Care Locality Groups

- The need for robust and substantive partnership data to support consideration of issues and long term planning

4.2 Further Actions

It is requested that members

- Consider all aspects relating to the difficulty of attracting key workers to the area and in particular the perceived related trend of key workers families remaining based outwith the area
- Consider the impact of road closures on Home Care Workers and the need for robust protocols to be in place between partners to help mitigate the impact on service delivery
- Consider the need to have good communication links between the Area CPGs and the Health and Social Care Locality Groups
- The need for robust and substantive partnership data to support consideration of issues and long term planning
- Consider ways to facilitate the dissemination of robust and substantive partnership data to support consideration of issues and long term planning

5.0 Implications

Strategic Implications	The May 2016 Area Community Planning Group meetings focussed on Outcome 3 and Outcome 4 with cross linkages to all other outcomes
Consultations	No prior circulation of this report.
Resources	No direct resource implications however consideration of the issues raised and following courses of action may have a knock on effect on finance and/or people
Prevention	The report highlights the impact of road closures on home care services and school transport
Equalities	The report highlights issues relating to equality of access to services in rural areas.

For More Information:

Shirley MacLeod, Area Governance Manager, Shirley.macleod@argyllbute.gov.uk

References: n/a

Appendices: n/a

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BRIEFING PAPER

***FOR NOTING AND ENDORSEMENT ***			
Disclosable under FOISA 2002	YES		
Author/Contact	PI Coleen Wylie	Department / Unit	Area Inspector/ L Helensburgh
Date Created	05.05.16	Telephone	01436 633650
Attachments: N/A			

Proposal to introduce Youth Engagement Officers within designated secondary schools within the Argyll & Bute area.

1. Purpose

- 1.1 The purpose of this report is to provide background information to the Argyll and Bute Community Planning Partnership Management Committee in relation to the proposal to introduce designated Police Scotland Youth Engagement Officers at identified secondary schools within the Helensburgh, Dunoon and Oban areas. If agreed, a Service Level Agreement between Police Scotland and Argyll & Bute Council will be developed and implemented.

2. Background

- 2.1 Police Scotland has held discussions with Argyll & Bute Council regarding the proposal to deploy Youth Engagement Officers (formerly known as Campus Officers) in three secondary schools in Argyll and Bute. Campus Police Officers had previously been successfully deployed in our schools until budget reductions resulted in their removal. The proposal offers significant benefits to the schools in question, and the positive benefits of the role is acknowledged by Education Services.
- 2.2 Police Scotland is committed to working in partnership with Education Services, and improving our engagement with young people, thereby supporting the principles of GIRFEC and Early Intervention. Our interest in introducing Youth Engagement Officers in a limited number of Argyll and Bute secondary schools - Hermitage Academy, Dunoon Grammar School and Oban High School, further supports this ethos. Preliminary discussions have taken place with the Head Teachers, Youth Workers and Youth Services, the findings of which inform the content of this paper.
- 2.3 In 2002, Campus Police Officers were deployed for the first time in Scottish schools and several were successfully placed in Argyll and Bute until factors, including budget constraints and policy changes, led to their withdrawal. This period of deployment provided evidence that having strong relationships within

schools created safer environments and contributed to effective learning and enhanced wellbeing for young people. It must be stressed that the main purpose of introducing Youth Engagement Officers is not in response to criminal activities, but rather to create positive relationships and break down barriers between young people and the police through engagement with pupils within schools and the wider community. Youth Engagement Officers will have the opportunity to work directly with a large number of young people on a daily basis and will positively influence behaviour and provide support to pupils, teachers and partners to achieve better outcomes for all.

- 2.4 Secondary schools in Argyll and Bute have Youth Workers and other partner agencies routinely working within them. It is widely recognised that the use of Youth Engagement Officers is another way in which education and police services can work together to help young people to engage in positive behaviour and improve wider community safety.

3. Detail

- 3.1 Following initial discussion and consultation between Argyll and Bute Education Services and Police Scotland, all parties were extremely positive about the prospect of the deployment of Youth Engagement Officers with the identified schools in Argyll with several professionals describing encouraging experiences of previous schemes.
- 3.2 Crucial to the success of the role is identifying an officer with the essential skills and characteristics to engage with young people and the wider community alike. The Officer will be required to work in the educational environment, and be able to adapt to, and embrace the different culture, philosophy and ethos of that sector. It is recognised that there has to be a balance between engagement and authority, i.e. "firm but fair". Being tolerant, patient, a good listener, an influencer and negotiator as well as having a good sense of humour were all identified as important attributes of a Youth Engagement Officer.
- 3.3 A job description has been developed, based on the previous post of School Based Campus Officer, which reflects the skills and attributes essential for the role of a Youth Engagement Officer. This job description is flexible enough to tailor the role to the individual needs at each school and allows for Education Staff to be involved in developing school specific tasks and outcomes.
- 3.4 It is recommended that the Youth Engagement Officer will work in uniform with the general consensus being that this would be helpful to maintain a high profile.
- 3.5 There is also considerable potential for the Youth Engagement Officer and Youth Workers to work together on areas of work such as drugs and alcohol awareness, internet safety, bullying, and safety programs such as PREVENT, WRAP etc. The different relationships and approaches to working with young people will complement and enhance activities and outcomes for our young people.
- 3.6 It is envisaged that the Youth Engagement Officer would positively contribute to a wide range of activities both within and outwith school, including:

- Early intervention;
- PSE Classes;
- Input to curriculum classes such as Law and Order/Crime and Punishment and Princes Trust XL;
- Parent Nights;
- Providing advice to teaching staff on legal issues (criminal);
- School Assemblies;
- Dealing with antisocial behaviour;
- Internet/Social Media awareness;
- Addressing “hotspots” i.e. locations near to schools where young people congregate
- School Clubs
- Community based diversionary activities.

3.7 Prior to the deployment of Youth Engagement Officers, consultation will take place with the respective Parent Councils in respect of the role and responsibilities of the Youth Engagement Officer. Pupils will also be informed at school assemblies and through engagement with the Pupil Councils and inputs will be provided to the Educational staff. The wider community of parents will be informed by letter from the Education Department and will be afforded the opportunity to meet the Youth Engagement Officer at Parents' Evenings. A media launch will also be arranged for August 2016 in order that the wider local community can be informed.

4 **Recommendations**

4.1 It is recommended that the Argyll and Bute Community Planning Partnership Management Committee note and endorse:

- The introduction and deployment of Youth Engagement Officers in Hermitage Academy, Dunoon Grammar School and Oban High School.
- The development of a Service Level Agreement in respect of the roles and responsibilities to be undertaken by the proposed Youth Engagement Officer.
- The development of a communication and media strategy to raise school and community awareness of the creation and deployment of Youth Engagement Officers.

5. **Conclusion**

5.1 I respectfully request this report is forwarded to the Argyll and Bute Community Planning Partnership Management Committee for information and endorsement.

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Delivery Plans 2016- 2017**Recommendation**

Agree the Delivery Plans for 2016-2017

Background

The final draft Delivery Plans contain actions that are not part of existing plans, for partners to take forward in 2016-17.

The 39 actions across 6 outcomes target key issues for Argyll and Bute.

The 61 success measures will allow the Outcome Leads and the Management Committee to monitor progress and address any challenges.

44 success measures have been identified for development. The development of these will be taken forward by the CPP team in 2016 for use in this or future monitoring years.

Progress on actions, on/off track, will be monitored by Outcome Leads and reported to Management Committee. The CPP team will support the arrangement of performance information and meetings with outcome leads.

Note: The *format* of these plans is not final. Style and presentation will be worked on following agreement of content.

Welcome to Outcome 6 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to make a difference to the safety and resilience of individuals and communities in Argyll and Bute.

The Outcome Lead is: **Gail McClymont, Superintendent, Police Scotland.**

The lead contributors to delivering activities are:

- **Louise Long, Head of Children and Families and Criminal Justice, Health and Social Care Partnership**
- **Alison Guest, Mental Health Manager, Health and Social Care Partnership**
- **Carol Muir, Alcohol and Drugs Partnership Coordinator, Health and Social Care Partnership**
- **Colin Martin, Chair of Argyll and Bute Multi-Agency Road Safety Group, Police Scotland**
- **Jon Belton, Criminal Justice Manager, Health and Social Care Partnership**
- **Craig McNally, Senior Health Improvement Specialist, Health and Social Care Partnership**
- **Carol Keeley, Emergency Planning Officer, Argyll and Bute Council**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups
- Adult Protection and Child Protection Committee
- Alcohol and Drug Partnership
- Argyll and Bute Third Sector Interface
- Violence Against Women Partnership
- Local Resilience Partnership(s)

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will:

- Contribute to the prevention of domestic and sexual abuse.
- Enhance the safety of vulnerable groups;
 - Elderly living independently
 - Those experiencing negative mental health issues including those at risk of self-harm.
 - At risk of offending and re-offending
- Reduce the risk posed to communities from the threat from Serious and Organised Crime and Terrorism
- Tackle disorder, anti-social behaviour and violent crime.
- Improve home, road safety and fire safety.
- Reduce the impact of alcohol and drug misuse on communities.
- Support stronger, resilient and more involved communities.

Success measures

We will know we are making a difference by monitoring:

1. Rate of recorded crimes and offences per 10,000 population (from community justice Scotland requirement)
2. % of adult residents stating they feel very safe or fairly safe when at home (from Community Justice Scotland requirement)
3. Number of children on child protection register due to domestic abuse
4. Early and effective screening (in relation to domestic abuse and youth offending) (D)
5. Early opportunity distress and crisis management (D)
6. Information on slips, trips and falls. (D)
7. Mental Health Waiting times (D)
8. Number of people detected for drug dealing / production offences
9. Number of prevent inputs to partners
10. Number of disorder incidents
11. No of antisocial behaviour
12. Levels of Group 1 violent crime
13. Number of people killed or seriously injured in fires
14. Number of people impacted by bogus crime (internet and front door)
15. Drug related deaths
16. Alcohol and Drug misuse of offenders on community supervision (D)
17. 100% coverage for resilience plans
18. Number of persons killed or seriously injured in road accidents
19. One year reconviction frequency rate
20. Fear of crime
21. Number of people volunteering in Argyll and Bute (R, 5) (D)
22. Number of Community Groups/Organisations established within Argyll and Bute
23. Domestic Abuse incidence level (R, 4)
24. Substance Misuse (R, 4)

(R, "") = replica of a success measure being used in one of the other 5 delivery plans.

(D) = to be developed

Priority Actions for 2016-2017

- **Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.**
- **The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.**

Action	Action Lead Officer
Create a bespoke education programme for communities in particular children and young men to prevent domestic abuse.	<ul style="list-style-type: none"> • Louise Long, Head of Children and Families and Criminal Justice, Health and Social Care Partnership <p>Other: Wendy Brownlie, Education Officer, Argyll and Bute Council Youth Engagement Officers – Police Scotland, schools trial.</p>
Robust systems to be in place, able to be delivered in a number of Argyll and Bute community settings, to help people in mental health crisis. Pulling together existing infrastructure with focus on prevention.	<ul style="list-style-type: none"> • Alison Guest, Mental Health Manager, Health and Social Care Partnership <p>Other: Adult Protection and Child Protection Committee chair ADP chair, Police, Scottish Ambulance Service. Health and Wellbeing</p>
Create clear referral pathways to prevent impacts from alcohol.	<ul style="list-style-type: none"> • Carol Muir, Alcohol and Drugs Partnership Coordinator, Health and Social Care Partnership •
Develop profile of Road Safety Group and through effective partnership working and information sharing, reduce the number of serious and fatal road traffic collisions on our roads.	<ul style="list-style-type: none"> • Colin Martin, Chair of Argyll and Bute Multi-Agency Road Safety Group, Police Scotland
Identify what support services are available in Argyll and Bute to victims of abuse including historical abuse and work with partners to address gaps.	<ul style="list-style-type: none"> • Louise Long, Head of Children and Families and Criminal Justice, Health and Social Care Partnership

Action	Action Lead Officer
<p>Develop effective partnership working and referral processes to protect vulnerable individuals and groups:</p> <ul style="list-style-type: none"> • Elderly living independently • Experiencing negative mental health issues including those at risk of self-harm. • At risk of offending and re-offending 	<p>Elderly, those at risk of harm and mental health:</p> <ul style="list-style-type: none"> • Appropriate health lead. <p>Other: Stuart McLean, Group Manager – Prevention and Protection, Scottish Fire and Rescue Service Paul Robertson, Chief Inspector, Police Scotland</p> <p>Re-offending</p> <ul style="list-style-type: none"> • Jon Belton, Criminal Justice Manager, Health and Social Care Partnership
<p>Address issues in acute mental health response including patient transport.</p>	<ul style="list-style-type: none"> • Alison Guest, Mental Health Manager, Health and Social Care Partnership
<p>Service user and participation in the development of service policy and planning in the Alcohol and Drug Partnership,</p>	<p>Craig McNally, Senior Health Improvement Specialist, Health and Social Care Partnership</p>
<p>Development of Community Resilience Plans</p>	<p>Carol Keeley, Emergency Planning Officer, Argyll and Bute Council</p>

Welcome to Outcome 5 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to make a difference to the health and wellbeing of individuals in Argyll and Bute.

The Outcome Lead is: Elaine Garman, Public Health Specialist, Health and Social Care Partnership

The lead contributors to delivering activities are:

- **Christine McArthur, Coordinator for Prevention and Management of Falls, Health and Social Care Partnership**
- **Carol Muir, Alcohol and Drugs Partnership Coordinator, Health and Social Care Partnership**
- **Judy Orr, Chair of Welfare Reform Group, Argyll and Bute Council**
- **Alison McGrory, Health Improvement Principal, Health and Social Care Partnership**
- **Glenn Heritage, Chief Executive, Argyll and Bute TSI**
- **Julie Young, Development Manager, AICCT**
- **Muriel Kupris, Leisure and Youth Services Manager, Argyll and Bute Council.**
- **Jeannie Holles, Adult Learning Manager, Argyll and Bute Council.**
- **Helen Sikora, NHS Highland**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups
- Alcohol and Drug Partnership
- Health and Social Care Integrated Joint Board

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will ensure:

- People are empowered to maintain their independence and have the options to be an integral part of their local communities.
- People prioritise health when making a choice about their lifestyle.
- People have positive and flourishing mental health.
- Everyone in Argyll and Bute has equal opportunity to lead as healthy a life as possible regardless of their gender, ability, race, sexuality, marital status and socio-economic status.
- Income is not a barrier to lead a healthy, active and independent life.
- People are empowered to make informed choices about alcohol.

Success measures

We will know we are making a difference by monitoring:

1. % of adults living at home who feel supported (H&WB outcome 2, number 1).
2. Adults accessing support or activities (TSI)
3. % total hours volunteering (R, 6)
4. % adults stating neighbourhood good place to live (R, 2)
5. Number of alcohol brief interventions
6. Obesity
7. Taking Warrick-Edinburgh Mental Health and Wellbeing Scale (WEMWEBS) local through citizens panel (D)
8. Guided self-help uptake rates (mental-health)
9. Waiting times (geographically)
10. Volume of traffic on public transport (R, 2)
11. Older people supported to live independently with in-year balance of care
12. Number of enhanced telecare packages
13. Increase uptake self- directed support
14. Emergency admissions (geographically)
15. Number of people getting smoking cessation in deprived areas, after 12 months.
16. Fuel Poverty (R, 4)
17. Number of people with leisure membership (R, 4).
18. Rate of alcohol related hospital admissions per 100,000 population
19. Number of people understanding risks associated with alcohol (D)
20. Use of food banks (TSI) (R, 4)
21. Free school meals

(R, "") = replica of a success measure being used in one of the other 5 delivery plans.

(D) = to be developed

Priority Actions for 2016-2017

- Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.
- The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.

Action	Action Lead Officer
Implement the National Standards for the Prevention and Management of Falls within the Community	<ul style="list-style-type: none"> • Christine McArthur, Health and Social Care Partnership
Develop safe alcohol-free environments for young people within towns and communities	<ul style="list-style-type: none"> • Carol Muir, ADP, Coordinator, Health and Social Care Partnership
Mitigate against the impact of welfare reform by ensuring that financial inclusion services are targeted at fuel poor households	<ul style="list-style-type: none"> • Judy Orr, Chair of Welfare Reform Group, Argyll and Bute Council
Create social prescribing champions within communities to motivate others people to make positive healthy living changes.	<ul style="list-style-type: none"> • Alison McGrory, Health Improvement Principal, Health and Social Care Partnership • Glenn Heritage, Chief Executive, Argyll and Bute TSI <p>Other: WRAP Co-ordinators</p>
Increase confidence and awareness of using the outdoor environment.	<ul style="list-style-type: none"> • Julie Young AICCT <p>Other: Muriel Kupris, Leisure and Youth Services Manager, Argyll and Bute Council</p>
Research where income is barrier to improving health and develop action plans to remove the barriers.	<ul style="list-style-type: none"> • Muriel Kupris, Leisure and Youth Services Manager, Argyll and Bute Council.
Inform and educate communities on: Food Alcohol Learning opportunities Social opportunities.	<ul style="list-style-type: none"> • Jeannie Holles, Adult Learning Manager, Argyll and Bute Council. <p>Other: Elaine Booth, Health and Social Care Partnership Alison McGrory, Health and Social Care Partnership Craig McNally, Health and Social</p>

Action	Action Lead Officer
	Care Partnership Christine Boyle, Argyll and Bute Council
Review collective actions of CPP member organisations to improve equality via sharing their Equality Outcome Frameworks.	<ul style="list-style-type: none"> • Alison McGrory and Helen Sikora, NHS Highland
Increase uptake of Self-Directed Support	<ul style="list-style-type: none"> • tbc

Welcome to Outcome 4 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to make a difference to the start in life of young people in Argyll and Bute.

The Outcome Lead is: Louise Long, Head of Children and Families and Criminal Justice, Health and Social Care Partnership.

The lead contributors to delivering activities are:

- **Judy Orr, Chair of Welfare Reform Working Group, Argyll and Bute Council.**
- **Martin Turnbull, Youth Services Manager, Argyll and Bute Council.**
- **Mark Lines, Locality Manager, Health and Social Care Partnership**
- **Gail McClymont, Superintendent, Police Scotland**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups
- Argyll and Bute's Children
- Corporate Parenting Board

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will ensure:

- All children and young people are protected from abuse, neglect and harm.
- Children and young people have the right to experience the best health and wellbeing.
- Children and young people have accessible and positive learning environments.
- The promotion and safeguarding of the rights of children and young people, through active participation in all aspects of planning and service delivery across partners.
- Children and young people have equality of access to play, physical education, physical activity and sport.

Success measures

We will know we are making a difference by monitoring:

1. % of children in poverty
2. Number of exclusions within Secondary Schools (Louise Connor)
3. Domestic Abuse incidence level (R, 6)
4. Number of young people misusing substances
5. Number of adults misusing substances (R, 6)
6. Young people educated on cyber bullying (D)
7. Confidence to apply for job or voluntary opportunity. (D)
8. Children and young person membership / use of leisure activities and sport (R, 5)
(D)
9. Percentage of babies with a healthy birth weight
10. Estimated percentage of children with a healthy weight in primary 1
11. Percentage of children in primary 1 with no obvious dental decay experience
12. Number of children living in Argyll and Bute
13. Number of children and young people living in homeless accommodation.

(R, "") = replica of a success measure being used in one of the other 5 delivery plans.

(D) = to be developed

Priority Actions for 2016-2017

- **Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.**
- **The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.**

Action	Action Lead Officer
Educate young people about the dangers of cyber bullying and child sexual exploitation to keep themselves safe	Louise Long, Health and Social Care Partnership as Chair of Argyll and Bute's Children
Determine the number of children living in poverty in Argyll and Bute at area and overall level to enable a strategy to be developed.	Judy Orr, Welfare Reform Working Group, Argyll and Bute Council.
Roll out of principles of Young Firefighters Programme across Argyll and Bute to increase capacity building programmes for young people	Martin Turnbull, Youth Services Manager, Argyll and Bute Council.
Create prevention and intervention activities improving mental health and young people.	Mark Lines, Locality Manager, Health and Social Care Partnership Other key people: Patricia Renfrew, Health and Social Care Partnership Ann- Marie Knowles, Head of Education, Argyll and Bute Council.
Increase involvement of children and young people in service planning and delivery across all partners using Best Practice models within Argyll and Bute Council	Louise Long, Head of Children and Families.
Introduce Youth Engagement Officers in designated Secondary Schools.	Gail McClymont, Superintendent, Police Scotland

Welcome to Outcome 3 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to maximise the education, skills and training for all individuals in Argyll and Bute.

The Outcome Lead is: **Cleland Sneddon, Chief Executive, Argyll and Bute Council.**

The lead contributors to delivering activities are:

- **Ann Marie Knowles, Head of Education, Argyll and Bute Council**
- **Ishabel Bremner, Chair of Employability Partnership, Argyll and Bute Council**
- **Anne Paterson, Education Manager Learning and Achievement, Argyll and Bute Council**
- **Anthony Standing, Head of Operations (North), Skills Development Scotland.**
- **Fraser Durie, Principal, Argyll College**
- **Jeannie Holles, Adult Learning Manager, Argyll and Bute Council**
- **Martin Turnbull, Youth Services Manager, Argyll and Bute Council**
- **Louise Long and Ann-Marie Knowles**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will ensure:

- Everyone in Argyll and Bute is supported to be ambitious and realise their full potential
- Education and skills training opportunities are aligned to economic development opportunities both within Argyll and Bute and nationally
- Our communities contribute and participate in life-long learning
- Our young people are supported to be more confident, resilient and skilled to manage the transition from school to further education, training and employment.
- Skills and support are provided for our residents to progress in their working and learning lives.
- Partners contribute to learning in schools through Curriculum for Excellence.

Success measures

We will know we are making a difference by monitoring:

1. % of looked after children school leavers in a sustained positive destination
2. Increase percentage of school leavers achieving sustained positive destinations. (D)
3. % of 16-19 years olds participating in post school employment, training, further education and higher education. (D)
4. % increase in number of people participating in HE and adult learning and college (FE) provision in Argyll and Bute (R, 1)
5. Total number of volunteering opportunities (R, 6)
6. Total number of young people volunteering known to TSI (R, 6)
7. Increase number of appropriate vocational education and training courses (including skills for work) to reflect local employment opportunities within Argyll and Bute. (D)
8. Employer/ school relations, (R, 1) (D)
9. Participation in learning related to employability to over 25's (D)
10. Raise attainment, close attainment gap (measures to be defined by National Improvement Framework) (D)
11. Modern apprenticeships
12. % of children meeting their development milestones at the 27-30 month
13. Increase in % of P4 pupils attaining their expected levels in the Suffolk reading test (temporary pending NIF measures). (D)
14. Increase the overall percentage of school attendance rates. (D)
15. The percentage of children achieving curriculum levels in literacy and numeracy at P1, P4, P7 and S3 (temporary pending NIF measures).
16. Senior phase qualifications in English and Maths
17. % of children in Argyll and Bute with a Named Person.

Priority actions for 2016-2017

- **Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.**
- **The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.**

Action	Action Lead Officer
Develop a range of programmes, courses and qualifications for the Senior Phase to support schools and pupils with course options that reflect local labour market employment opportunities.	<ul style="list-style-type: none"> • Ann Marie Knowles Head of Education Argyll and Bute Council
Develop a coordinated and open employer engagement approach between partners on what skills are needed and skills gaps.	<ul style="list-style-type: none"> • Ishabel Bremner, Chair of Employability Partnership, Argyll and Bute Council
Roll out the Argyll and Bute Family Pathway across all areas of Argyll and Bute, with wider engagement from partners.	<ul style="list-style-type: none"> • Anne Paterson, Education Manager Learning and Achievement, Argyll and Bute Council
Enhance provision, promotion and participation of Modern Apprenticeships through a partnership approach to ensure implementation of the Highlands and Islands Modern Apprenticeships Expansion Plan in Argyll and Bute.	<ul style="list-style-type: none"> • Anthony Standing, Head of Operations (North), Skills Development Scotland. <p>Other: Seonag Campbell, Regional Skills Planning Lead, SDS. Aileen Goodall, Lead Officer – Opportunities for All, Argyll and Bute Council Julie Hallett, HR Officer, Argyll and Bute Council</p>
Expand the offer of Further Education	<ul style="list-style-type: none"> • Fraser Durie, Principal, Argyll College <p>Other: Jeannie Holles, Adult Learning Manager, Argyll and Bute Council</p>

Action	Action Lead Officer
<p>Enhance strong partnership working between educational establishments and local communities through a mentor programme.</p>	<ul style="list-style-type: none"> • Martin Turnbull, Youth Services Manager, Argyll and Bute Council <p>Other: Anthony Standing, Head of Operations (North) SDS. Louise Connor, Education Manager – Performance and Improvement, Argyll and Bute Council</p>
<p>Named person activity</p>	<ul style="list-style-type: none"> • Louise Long and Ann-Marie Knowles

Welcome to Outcome 2 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to make a difference to digital, transport and housing in Argyll and Bute.

The Outcome Lead is: Pippa Milne, Executive Director of Development and Infrastructure Services, Argyll and Bute Council.

The lead contributors to delivering activities are:

- **Douglas Blades, Public Transport Officer, Argyll and Bute Council.**
- **Stewart Clark, Marine Operations Manager, Argyll and Bute Council.**
- **Stuart Robertson, Director of Digital Highlands and Islands, HIE**
- **Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council.**
- **Matt Mulderrig, Development Policy Manager, Argyll and Bute Council.**
- **Malcolm MacFadyen, Head of Facility Services, Argyll and Bute Council.**
- **Moira MacVicar, Housing Services Manager, Argyll and Bute Council**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups
- Judy Orr, Head of Customer Services, Argyll and Bute Council

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will achieve the following:

- Rural Growth is underpinned by a cohesive approach to regeneration.
- Argyll and Bute's close proximity to Scotland's centres of population is positively promoted.
- The digital network is equitable to high standards experienced across Scotland.
- A high quality digital network exists for public transport information.
- The housing system makes a strong contribution to thriving and sustainable communities and economic growth.
- Our essential utilities can facilitate economic growth across Argyll and Bute.
- Buildings and land use are optimised to best sustain economic growth

Success measures

We will know we are making a difference by monitoring:

1. Positive view of place (R, 5) (D)
2. Business investment activity (D)
3. Businesses per population (D)
4. Perception of travel in Argyll and Bute (D)
5. Passenger volumes on rail, bus and ferry transport in Argyll and Bute (R, 5) (D)
6. Serious road injury/ fatality levels (R, 6)
7. Frequency of passenger service in Argyll and Bute in rail, bus and ferry. (D)
8. % coverage of 4G mobile
9. % coverage of broadband
10. Access to digital information, real time information sites. (D)
11. Housing delivery in relation to the LDP (D)
12. Length of time taken for utility company to put necessary infrastructure in place. (D)
13. Annual Housing Completions
14. Buildings at risk (D)
15. Non domestic rates
16. Community transport (D)

(R, "") = replica of a success measure being used in one of the other 5 delivery plans.

(D) = to be developed

Welcome to Outcome 1 Delivery Plan 2016-2017

This is focused on priority actions needed, by partners working together, to make a difference to the economy and livelihoods of individuals and communities in Argyll and Bute.

The Outcome Lead is: **Jennifer Nicoll, Area Manager, Highlands and Islands Enterprise (HIE)**

The lead contributors to delivering activities are:

- **Ishabel Bremner, Chair of Employability Partnership, Argyll and Bute Council**
- **Lucinda Gray, Head of Projects and Partnerships, HIE**
- **Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council**
- **Mark Steward, Marine and Coastal Development Manager, Argyll and Bute Council**
- **David Smart, Head of Special Projects , HIE**
- **Grant Manders, Chief Superintendent, Police Scotland**
- **Anthony Standing, Head of Operations (North), Skills Development Scotland**
- **Jane Fowler, Head of Improvement and HR, Argyll and Bute Council**

The identified leads will benefit from keeping in touch with:

- The four Area Community Planning Groups
- Economic Forum and its working groups

Partnership work on this outcome also contributes to other areas of the overall Local Outcome Improvement Plan, or Single Outcome Agreement, for Argyll and Bute to develop the economy and prevent population decline.

Long Term Objectives (2016 - 2023)

Partnership work will ensure:

- Argyll and Bute has a thriving economy especially within the key sectors of tourism, maritime, food and drink.
- Argyll and Bute has a positively promoted image within and outwith its area boundary.
- Areas within Argyll and Bute realise their unique potential through partnership working.
- Entrepreneurship is at the heart of all we do.
- The environment is part of the solution to a growing economy.
- Argyll and Bute embraces digital opportunities.

Success measures

We will know we are making a difference by monitoring:

1. Number of visitors to Argyll and Bute
2. Business confidence (D)
3. Visit Scotland figures (D)
4. AITC membership
5. Apprenticeships in tourism (D)
6. Apprenticeships in maritime industry (D)
7. Apprenticeships in food and drink (D)
8. Number of people working/ participating in the sectors of: Tourism, Food and Drink, Maritime industry. (D)
9. Tourism revenue
10. Population figures, in-migration, net migration
11. Inward investment, VAT/PAYE registered businesses per 10,000 adults
12. Awareness of Argyll and Bute by outsiders (R, 2)
13. People choosing to study in Argyll and Bute (D)
14. How people feel about Argyll and Bute? Do people sense partnership working? (D)
15. Number of business start-ups, survival rate after year 1.
16. Community engagement (D)
17. Co-production levels (D)
18. Enterprise education in schools
19. Business links with schools (D)
20. Employment rate
21. % of businesses that can provide digital services to their customers (D)
22. Number of businesses accessing digital courses (D)
23. Number of people completing digital courses (D)
24. Digital and computing offers from schools

(R, “”) = replica of a success measure being used in one of the other 5 delivery plans.

D = indicator to be developed

Priority Actions for 2016-2017

- **Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.**
- **The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.**

Action	Action Lead Officer
Improve linkages from the curriculum to economic opportunities in Argyll and Bute linked to growth. Creating career pathways for key sectors: tourism, maritime, food and drink.	<ul style="list-style-type: none"> • Ishabel Bremner, Chair of Employability Partnership, Argyll and Bute Council • Anthony Standing, Head of Operations (North), SDS • Aileen Goodall, Lead Officer – Opportunities for All, Argyll and Bute Council
Deliver recommendations to progress Oban as a University Town	<ul style="list-style-type: none"> • Lucinda Gray, Head of Projects and Partnerships, HIE
Deliver coherent multi-agency activities promoting and marketing Argyll and Bute	<ul style="list-style-type: none"> • Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council • David Smart, Head of Special Projects , HIE
Define the opportunities in maritime industry sector of Argyll and Bute, and Explore the feasibility of locally delivered training, apprenticeships and skills development for the marine industry in Argyll and Bute	<p>*Group to be established:</p> <ul style="list-style-type: none"> • Mark Steward, Marine and Coastal Development Manager, Argyll and Bute Council • David Smart, Head of Special Projects , HIE • Stewart Clark, Marine Operations Manager, Argyll and Bute Council
Explore the potential for an Argyll and Bute Centre of Entrepreneurship	<ul style="list-style-type: none"> • Lucinda Gray, Head of Projects and Partnerships, HIE • David Smart, Head of Special Projects HIE
Explore opportunities for joint resourcing and joint recruitment strategies across partners.	<ul style="list-style-type: none"> • Grant Manders, Chief Superintendent, Police Scotland <p>Other:</p> <p>Jane Fowler, Head of Improvement and HR, Argyll and Bute Council</p> <p>Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council</p>

Action	Action Lead Officer
Create a public sector asset register to develop economic growth	*Group to be established: <ul style="list-style-type: none"> • Matt Mulderigg, Development Policy Manager, Argyll and Bute Council • Malcolm MacFadyen, Head of Facility Services, Argyll and Bute Council • Graham Whitefield, GIS Manager, Argyll and Bute Council
Create opportunities for young people to enter the public sector	<ul style="list-style-type: none"> • Jane Fowler, Head of Improvement and HR, Argyll and Bute Council

Priority Actions for 2016-2017

- **Actions will be taken forward by the Action Lead Officer, and progress on delivering the action will be monitored by the Outcome Lead at quarterly meetings.**
- **The Outcome Lead will report quarterly to the CPP Management Committee on overall progress.**

Action	Action Lead Officer
Align the scheduling of public transport towards an integrated timetable	<ul style="list-style-type: none"> • Douglas Blades, Public Transport Officer, Argyll and Bute Council. <p>Other relevant people: Ferry user group HITRANS</p>
Develop a plan to promote our Piers and Harbours	<ul style="list-style-type: none"> • Stewart Clark, Marine Operations Manager, Argyll and Bute Council. <p>Other: Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council.</p>
Deliver the roll out of high speed next generation broadband and lobby the Scottish/UK Government to ensure that Argyll and Bute has a favourable / equitable position to other areas.	<ul style="list-style-type: none"> • Stuart Robertson, HIE <p>Other: Moya Ingram, Strategic Transport and Infrastructure Manager.</p> <p>Iain MacInnes, Graduate Digital Liaison Officer, Argyll and Bute Council.</p>
Create positive messaging on travel time and access to Argyll and Bute for visitors.	<ul style="list-style-type: none"> • Julie Millar, Promotions and Marketing Officer, Argyll and Bute Council. <p>Other: Peter Cullen's replacement in Transport Scotland Traffic Scotland Jim Smith, Head of Roads and Amenity Services, Argyll and Bute Council. Neil McRae, Partnership Manager, HITRANS.</p>

Action	Action Lead Officer
Develop an intervention programme to enable the necessary infrastructure be fit for purpose to deliver sites within the Local Development Plan.	<ul style="list-style-type: none"> • Matt Mulderigg, Development Policy Manager, Argyll and Bute Council.
Create a singular partnership voice to Rural Regeneration through the creation of improved ways of working and service delivery; transformational change that benefits the community.	<ul style="list-style-type: none"> • Malcolm MacFadyen, Head of Facility Services, Argyll and Bute Council.
Housing Plan implementation	<ul style="list-style-type: none"> • Moira MacVicar, Housing Services Manager, Argyll and Bute Council

Exceptions in Outcome 1: The economy is diverse and thriving

Element	Target	Actual FQ4	Data Provider	Comment
1.1.4d Number of new account managed businesses	8 of which 3 from BG growth pipeline	5 (0 from BG)	Colin McLean	HIE undertook a significant review of account management during the last financial year which impacted upon the entire portfolio and limited the opportunity for new account management.
1.2.1 Expand upon recent investment activity in Helensburgh and ensure readiness for the implementation of the Maritime Change Programme	Complete	On track to revised plan	Matt Mulderrig	<p>The target completion date is inappropriate. The Maritime Change Project is a 10-15 year project, so it will not be complete in any time soon.</p> <p>Good progress has been made with Heads of Economic Development and Planning and Regulatory Service meeting the base commander and developing a strategic partnership approach which is evolving. LIBOR has delivered £5million for Helensburgh Waterfront to be match funded.</p>
1.2.2 Action plan developed to secure inward investment / new residents to Dunoon	Complete	Not on track	Audrey Martin	SURF, through funding from HIE are meeting with key partners to examine the potential for a similar regeneration approach to Rothesay and the Alliance for Action and possible culminating in a charrette. The CARS development works has been completed and costs are currently being examined. Possible future bid to HS in Sept 2016. Working with CP colleagues who are working with SFT in taking forward the examination of opportunities for shared CPP resources with Dunoon as a potential pilot. In addition the Council is working with HIE to look at a mapping exercise that will identify shared areas of focus and investment and linked to the compelling study.

1.3.3 Deliver new signage/branding for main road, rail, ferry and air gateways	Complete	Not on track	Jane Jarvie	Improvement and HR/Economic Development to consider the implementation and timescale of these actions, in line with progress in other areas of work
1.5.3a No of opportunities for businesses re local energy direct supply chain contact	6	0	Colin McLean	Since the reductions/withdrawal of some Central Govt. support to the industry there has been a period of reflection by the industry which has reduced the currently available opportunities
1.5.3b Update REAP - Renewable Energy Action Plan	On track	On track to revised plan	Audrey Martin	Draft report prepared, to be agreed with HIE and then taken to next ABRA meeting for discussion and agreement.
1.6.1 No of businesses becoming members of AITC through local marketing groups	850	N/A	Colin McLean	This was very definitely a 1 year target, that 1 year being the first year of the AITC, a target which was met.
1.6.2b Museums - total visits in person and by website	52000	33750	Pat McCann	Expected seasonal drop in visitor numbers.
1.7.2 Establish an innovation centre for entrepreneurs in Helensburgh	Complete	On track to revised plan	Ishabel Bremner	On the back of initial scoping exercise, further feasibility work to be advanced with Scottish Enterprise and Women in Business. That said, this will be discussed further at the workshop for the preparation of the H&L Economic Development Action Plan on 31 st May 2016, Civic Centre, Helensburgh.
1.8.2b Marketing campaign to promote Argyll and Bute as a great place to live, work and play	Complete	On track to revised plan	Jane Fowler	Improvement and HR/Economic Development to consider the implementation and timescale of these actions, in line with progress in other areas of work

1.8.3a Number of modern apprenticeships	20	18	Jane Fowler	The council fell slightly short of its target in delivering Modern Apprenticeship opportunities to young people. A paper was presented to the Policy and Resources Committee, which set a new target for 2016/17 of 25. In addition the age group for Modern Apprentices was increased, so that the full age range is now included, rather than just the 16-18 year olds. Additional training is also being offered, including driving lessons. It is anticipated that this will increase interest amongst potential applicants.
1.8.3b Number of graduate placements / internships	13	9	Colin McLean	This was affected by the EU funding issues however HIE underwrote a smaller programme to ensure continued delivery.

Exceptions in Outcome 2: We have infrastructure that supports sustainable growth

Element	Target	Actual FQ4	Data Provider	Comment
2.1.1a No of incidences resulting in the trunk road network not being available	No more than 3 occurrences per annum	Information currently outstanding	Jim Smith, Argyll and Bute Council	
2.1.1b Year on year increase in investment on A82, A83 and A85	Year on year increase in investment	Information currently outstanding	Jim Smith, Argyll and Bute Council	
2.2.2a % of premises in Argyll and Bute with access to 3G phone signal	54%	38%	Anna Watkiss, Argyll and Bute Council	During the quarter meetings were held with EE regarding their programme for providing 4G coverage for commercial and emergency service communications. A number of Vodafone Rural sites also came online. We await updated figures from Ofcom regarding coverage and therefore there is no change in the figure reported this quarter.
2.4.1b Number of housing units upgraded to a tolerable standard	50 per annum	27	Moir MacVicar, Argyll and Bute Council	BTS houses are concentrated in the owner occupied and private rented sectors. The Council has limited resources to encourage and assist owners with improvement works to private homes.. The actual percentage of BTS houses in Argyll and Bute matches the Scottish average at 3% and is caused predominantly by factors such as private water supplies and direct sewage outfall to the sea, neither of which are easily overcome. The overall figure is fairly static.
2.5.1 % of all category A water supplies to be improved to EC standards	94.8%	Information currently outstanding	Alan Morrison, Argyll and Bute Council	

Element	Target	Actual FQ4	Data Provider	Comment
2.6.1 Number of town centres with an agreed Action Plan	6 completed by April 2017	1	Audrey Martin, Argyll and Bute Council	<p>Currently working within a number of towns and with a number of partners in the development of the action plans for the respective action plans</p> <p>Crinan Canal Charrette- Lochgilphead and Ardrishaig</p> <ul style="list-style-type: none"> • The charrette took place 27-30 April with around 200 participants over the numerous sessions (some attended multiple sessions) as well as school children and members of the public involved in the pre-charrette consultation. • The charrette team are pulling together an action plan from the sessions and we hope to be in a position to report back to the community by the end of June. • Positive feedback in the local community and via the Argyllshire Advertiser. • Possible update to ED&I to follow previous charrette update and MAKI committee. <p>Tiree Charrette</p> <ul style="list-style-type: none"> • Charrette events completed mid-March, Tiree Community Development Trust (TCDT) have now received the charrette report and socio-economic study, they are still awaiting a report on strategic action recommendations. • Documents will inform TCDT Growth Plan. • Report to either August OLI AC or September OLI Business Day. <p>The Rothesay Charrette</p>

Element	Target	Actual FQ4	Data Provider	Comment
				<ul style="list-style-type: none"> • The charrette was held over a 4 day period from 24th – 27th February. This was facilitated by Ice Cream Architecture. The final report and actions are being finalised and elements will inform the development phase of the Rothesay TH which is currently being progressed. <p>Dunoon</p> <ul style="list-style-type: none"> • SURF currently undertaking initial work with the community , based on a similar approach to that taken for Rothesay which resulted in the development of the Alliance for Action–
2.7.4 Produce a short term development plan for key ports	Plan produced by Q3 2016/16	Information currently outstanding	Stewart Clark, Argyll and Bute Council	

Exceptions in Outcome 3: Education, skills and training maximises opportunities for all

Element	Target	Actual FQ4	Data Provider	Comment
3.1.5 Number of young people gaining accredited achievement awards	338 (2014/15 figure)	310 for 2015/16	Martin Turnbull	Figure achieved 14/15 was 338 so 15/16 total is down by 28, which is down to staff vacancies.
3.2.3c No of individuals/enterprises receiving business advisor support	450	440	Ishabel Bremner	<p>440 clients received local advisory services support during 2015/16 against an annual target of 450 (98% of target achieved). Results were impacted by the delay in the launch of an EU funded support programme to engage growth businesses for support. Setting this shortfall in context:</p> <ul style="list-style-type: none"> • the annual total start-ups supported was 116 compared to a target of 100 (116% of target achieved) • the number of existing businesses supported during 2015-16 (with workshops and/or advisory support) a combined total of 604 supported against an annual target of 200 (302% of target achieved).
3.2.4a Number of modern apprenticeships	20	18	Jane Fowler	The council fell slightly short of its target in delivering Modern Apprenticeship opportunities to young people. A paper was presented to the Policy and Resources Committee, which set a new target for 2016/17 of 25. In addition the age group for Modern Apprentices was increased, so that the full age range is now included, rather than just the 16-18 year olds. Additional training is also being offered, including driving lessons. It is anticipated that this will increase interest amongst potential applicants.

Element	Target	Actual FQ4	Data Provider	Comment
3.4.3e No of young people gaining Sports Leadership and Coaching awards	150	Information currently outstanding	Karen MacCorquodale	
3.5.1 Pre-5 and P7 pupil profiles used for transition	60%	0%	Don McAllister	Primary establishments should begin to use P7 profiles in liaison with secondary schools immediately after Spring holiday, in the run up to transition to Secondary. Schools will be asked to confirm that P7s are preparing profiles in time for P7 transition to secondary schools, and how these are impacting on continuity and progression P7-S1. It is expected that all establishments are using a transition profile for Pre-five to P1 - this will be monitored and the impact of these documents evaluated in FQ4.
3.6.5 - % Training linked to CPD delivered	75%	Information currently outstanding	Jane Fowler	This measure is not standard across partners and so information is not available to gather.

Exceptions in Outcome 4: Children and young people have the best possible start

Element	Target	Actual FQ4	Data Provider	Comment
4.2.4 33.3% or above babies are exclusively breast fed at 6-8 weeks	33.3% or above	32.9%	Patricia Renfrew	Accurate as at September 2015
4.2.10 HEAT target - faster access to mental health services / 18 weeks referral to treatment	100%	91%	Yvonne Murton	
4.4.2 Increase by 10% the number of young people gaining accredited certificates and saltire awards	517	362	Glenn Heritage	The totals are always at the end of the school year, so Q4 is actually Q3 in terms of timing.
4.7.5 % of Criminal Justice Social Work clients reconviction frequency - 1 year from starting supervision	Not higher than 54%		Jon Belton	

Exceptions in Outcome 5: People live active, healthier and independent lives

Element	Target	Actual FQ4	Data Provider	Comment
5.1.1 % of older people receiving Care in the Community	80%	76%	Allen Stevenson	This drop is a combination of data cleansing as well as a higher number of residential care placements.
5.1.6 Assess the requirements for extra care housing in all new build developments	11 per annum	0	Moira MacVicar	All units completed were general needs - 0 specialist new builds completed within the year
5.1.7 % of Carers Assessments completed within 28 days	100%	83%	James Littlejohn	Only a small number of assessments remain outstanding and management action will be put in place to rectify this situation.
5.2.2a Increase the completion rate of the Argyll Active programme	44%	Information currently outstanding	Paul Ashworth	
5.3.2 Number of opiate overdoses requiring Naloxone	2	Information currently outstanding	Carol Muir	
5.3.3 Number of Alcohol Brief Interventions delivered across Argyll and Bute	1029 (Heat target)	809	Carol Muir	793 GP Setting, 3 Non-GP Priority Setting (A&E) and 13 Non-GP Wider Setting
5.4.4a % of frontline NHS staff trained (in suicide and self-harm)	50%	37%	Tracy Preece	Numbers remain low due to the difficulty in releasing staff for training. In order to address this, 4 new STORM trainers will be trained by June 16; As STORM is modular it should be easier for staff to attend over a period of weeks. a programme of training in ASIST and Safetalk is being widely promoted. Choose Life, the organiser and deliverer of training is currently under restructure and once in post there will be a

Element	Target	Actual FQ4	Data Provider	Comment
				staff member responsible for training which will allow a further increase in visibility and the potential to update the headcount of staff and target them for training.
5.6.2 Increased number of houses that are energy efficient	900	426	Moira MacVicar	This target indicator is no longer reflecting work in this area. 2015/16 has a target of 293 private homes and 49 social rented homes. The Council has been awarded £1.9m to deliver this programme and it is managed for the Council by Alienergy. The target needs to be reviewed.
5.6.5 Assistance provided through the Scottish Welfare Fund is maximised	Increase the level of annual spend to 100% of the annual limit	Information currently outstanding	Fergus Walker	
5.6.7c Number of tenants removed from spare room subsidy through tenants incentive scheme	6	4	Moira MacVicar	Although it is an incentive to encourage people to move and has had some degree of success there are quite a number of factors which make the target ambitious. People do not necessarily see downsizing an attractive option and there are only a relatively small number of smaller properties available in the right place at the right time.

Exceptions in Outcome 6: People live in safer and stronger communities

Element	Previous YTD Comparison / Target	Actual FQ4	Data Provider / Responsible posts	Comment
6.1.1a Number of domestic abuse incidents reported to the police	Trend reported in Argyll and Bute in on par with national trends	651 (644 in 2014-15)	Lana Stewart	Whilst geographical analysis indicates no specific area within Argyll and Bute has experienced a higher concentration of sexual crime, a higher number of crimes was recorded in Oban North and Lorn, South Kintyre and Lomond North. This is partially due to the historical investigations mentioned previously.
6.1.1d Create MATAC and MARAC for high risk nominals	Creation of these processes	On track to revised plan	Lana Stewart and Louise Long	The development of MARAC in Argyll and Bute is still ongoing. The post of MARAC coordinator has now been advertised with suitable applicants being interviewed in the near future. Following appointment, a further training schedule will be rolled out to ensure Police Scotland, who will chair these meetings, are able to deliver as per the protocols, locally .
6.1.3a Number of Group 2 (sexual) crimes	Trend reported in Argyll and Bute in on par with national trends	146 (103 in 2014-15)	Lana Stewart	Year on year comparison of Group 2 Sexual Crimes shows a significant increase during 2015/16 with figures also rising above the 5 year average. As previously reported this is largely due to an increase in the number of Sexual Assault and Rape crimes. Over 70% of all indecency crimes recorded occurred within a private space, predominately residential dwelling houses. Further, around 34.9% of crimes recorded were historical reports, an increase from 31.8% in the previous year. It is also pertinent to note that three historical investigations resulted in 18% (27 crimes) of all crimes reported. Detection rates for Group 2 crimes were improved at 82.9% compared to 74.8% the previous year.

Element	Previous YTD Comparison / Target	Actual FQ4	Data Provider / Responsible posts	Comment
6.2.1c Average 15 working days between Referral & Initial Adult Protection Case Conference	15 days	19 days	Rebecca Barr	In all 5 case conferences took place in March. 2 were within the 15 working day time scale, and one just outside at 18 working days because of the difficulty of finding a chair. The other 2 cases were for members of the same family based on Tیره: the complexity of organising transport for the council officer in order to complete the investigation, and then for a chair and the council officer to travel for the meeting, meant that the joint case conferences for the adults took place at 30 working days.
6.2.2b Number of joint operations to target Bogus Crime/doorstep crime	Undertake minimum of 15 operations	Information currently outstanding	Lana Stewart	
6.3.1d No of serious violent crimes in Argyll and Bute	Annually maintain low levels of serious violent crime	91 (60 for April 2014 to March 2015)	Lana Stewart	<p>At the end of the 2015/16 performance year, the total number of Group 1 Crimes of Violence recorded across Argyll and Bute remained considerably higher than the figure recorded for 2014/15. As previously reported increased crime levels are predominately due to an increase in the number of serious assault and robbery crimes noted in Quarter 1.</p> <p>In the current 3 month period (Quarter 4), Group 1 crimes saw a notable increase however this was predominately due to a rise the number of crimes reported relating to the Children and Young Persons (S) Act 1937 Sec.12. These accounted for half of the 28 crimes recorded and all except one related to an ongoing historical child abuse investigation. Serious Assault</p>

Element	Previous YTD Comparison / Target	Actual FQ4	Data Provider / Responsible posts	Comment
				crimes remained low with 6 crimes recorded and there were no crimes involving robbery.
6.4.1a Number of fire enforcement audits for business premises	500 Enforcement Audits to be undertaken	101 (383 cumulative)	Alex Purdie / Stuart McLean	The number of audits completed is in line with a reduction in available resources. The service is looking to address this gap and is actively looking at alternative means of resourcing.
6.4.2 Number of people killed or seriously injured on the road network within Argyll and Bute	To reduce incidents of previous year	6 killed and 35 seriously injured over 2015/16 financial year	Lana Stewart	Despite high levels of police pro-activity the number of persons killed on the roads network in Argyll and Bute increased by two year on year when compared to the 2014/15 figure. Of the 6 persons killed half were motorcyclists. In contrast, the number of persons seriously and slightly injured reduced considerably by 45.3% and 19.7% respectively. Collectively this equates to 78 fewer casualties.
6.4.3b Number of Road Traffic Collisions	To reduce the number of incidents of the previous year	Information currently outstanding	Lana Stewart	
6.5.1 Number of Alcohol Brief Interventions carried out	1066 Alcohol Brief Interventions carried out annually	809	Carol Muir	793 GP Setting, 3 Non-GP Priority Setting (A&E) and 13 Non-GP Wider Setting
6.5.3 Regular reports to the Licensing Forum/Board on public health impacts of alcohol	Frequency of reports and data to be agreed with licensing board by October 2014	On track to revised plan	Craig McNally	Public Health have delivered presentations on the NHS Highland Director of Public Health Annual Report for 2015, which focused on alcohol, to both the Licensing Forum and Board over the last few months. At both meetings the discussions also included highlighting the changes to the alcohol guidelines published by the Chief medical Officers in

Element	Previous YTD Comparison / Target	Actual FQ4	Data Provider / Responsible posts	Comment
				January. The last meeting of the Licensing Forum was cancelled.
6.6.5d No of initiatives/projects developed to support communities	30	29	Glenn Heritage	Despite best efforts, we are one short of the supported new initiatives this year – in part an outcome of the challenging funding landscape for new projects / services / groups. However we have supported 29, and some very positive work is being taken forward.

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